



# Road Ranger Safety Meeting 02/02/2016

Metric Engineering on behalf of FDOT District 2

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# ROAD RANGER SAFETY/TRAINING MEETING AGENDA

February 2, 2016



**1. FIRST COAST ROAD RANGERS PRESENTATION – Greg Gaylord/  
Marshall**

**Adkison**

**2. FDOT ITS Operations PM Donna Danson**

**A. RR inspections ☹**

**B. SHRP 2 Responder Training**

**C. Red Tags – on Order**

**D. Safe Tow Procedure – RR report drop location to RTMC Operator**

**E. March Monthly Meeting Date Change to March 8<sup>th</sup>**

**F. At-ta-boys: Bryan Coleman**

**Tracy Hale**

**G. SPECIAL THANKS – Cody/Michael**

**3. AVL Sherrell Lall**

**A. Breaks/ Shift Changes**

**B. Inspections**

**C. Ride-Alongs**

**4. TMC SUPERVISOR CONCERNS Michael Harper**

**5. ROAD RANGER OPERATOR QUESTIONS**

## 6. ACTION ITEMS

## 7. FINAL COMMENTS

Josh/Donna/Greg/Marshall

## TOUR OF RTMC

### CONTRACTOR MEETING

- Updated Safe Tow Procedures
- Radio Antenna Update
- Road Ranger Contract Update
- SHRP2 Training Update
- First Coast Road Ranger Contractor concerns
- General Discussion

#### Notes:

- Cody opened the meeting and introduced RR 203 PM- Dexter (starts tomorrow).
- Daniel is doing a ride along with RR 206 and will start on his own tomorrow as RR206 PM. They are working a crash currently.
- Jason Burney ran over purple paint which decorated the truck.
  - Be careful running/ working the E Lanes as items there can damage your vehicle.
  - RR Requested if bridges can be swept monthly. Donna will look into it. RRs mentioned Dames Point and Buckman. Causes a working hazard. There is so much stuff that calling AM Contractor to pick up an item wouldn't help.
- Daniel arrived and was introduced.
- Cody asked the 2 new guys why we have the safety meetings.
  - Lessons learned. What is the best approach to assist and be safe.
- No complaints on driving of Road Rangers.
- Any MOT issues? Questions on it?
  - Cody received some good pictures of MOT performed by the Road Rangers.
  - Send him some pictures.
- Will wait on Safe tow discussion.

- Safe Tows are there so you can perform your service safely.
- Cody went over a picture taken on a tight left E lane DAV that needed a tire change. Should you change the tire there? Be safe and use the Safe Tow!
  - o On the line, around a corner...use the safe tow.
  - o Think about what is the safest way to do this.
- With all of the truck swaps make sure you are checking your truck. Don't rush too much and miss something. You may need that item. Need better job on inspections. If Cody and Mike don't know, they can't fix it.
- RR205 will be inspected after the meeting if any of the Rangers want to stick around and see how it is done.
- Make sure your gas can is filled when you head out.
- Shift changes have been solid outside of truck swaps. Routine is known.
- No reported issues with jump boxes.
- Make sure you are in uniform. Having it in your truck does not count.
  - o Several Ops have issues with uniform. Rangers are required to turn them in in fear of not getting them back. You need to swap them out. They need to keep the uniform company accountable.
    - Mike and Cody made a log to sign off on when you turn them in and how many of each item.
    - Add a special note if it is a repair and not just a straight turn in.
- Break times no issues. Confirmed by Sherrell.
- Any Smartphone issues?
  - o SPARR still crashes daily.
- Make sure you are finishing your event BEFORE you pull back into traffic. Be safe.
- Any angry motorists stories?
  - o No.
  - o Cody went over a call from the other day about leaving her purse in a vehicle. It was inspected and no purse was in there. Woman yelled for 5 minutes. Cody apologized. She then found it and hung up.

- Send any issues to Cody.
- No questions or comments from Rangers.
- Donna brought replacement batteries for SLERS handhelds.
- Donna took over the meeting.
- Take the extra time to make sure things are right and safe.
- Taking your time to do things right means it will save numerous people a lot of time in the long run. Chasing down issues is costly just because things are not filled out properly.
  - Mike apologized for the issues involving the fire extinguishers.
- SHRP 2 training is going well and the Rangers are getting a lot out of that training and sitting with the TMC.
  - TMC Ops are not just dedicated to Rangers.
- Donna working on getting Red Tags. Cody has no more to hand out. Trucks still have some.
  - Sherrell noted one truck did not have any red tags.
- Safe Tow procedures:
  - You call for a safe tow.
  - It is authorized by the TMC.
  - The vehicle NEEDS to go to the next safe location.
  - Tows should NOT be going to the location of the motorists choice (Tire Kingdom) etc. Needs to go to the safe location first.
  - From there the safe tow is complete and the motorist move forward as they want.
  - Ranger made Donna aware that Adkison negotiated with a driver near the ICW and were not where the Ranger was looking at them.
  - Mike brought up that RR Authorizations you need to fill out completely! Mike and Cody should not have to track this stuff down. Ranger and tow driver need to meet up and get the proper items documented.
- Donna asked that the next meeting be moved to 3/8/16 which will be her last meeting.
  - No objections.

- Donna shared a nice story about Bryan Coleman on a letter FDOT received complimenting his work.
- Donna read another letter from a Trooper thanking the RR Program and Tracey Hale. Nice work Tracey.
- Donna thank the RRs and Cody/ Mike!
- Jason arrived so Cody picked on him over the purple paint can he ran over.
- Sherrell already talked about shift changes and breaks. They are going well.
- Inspections was discussed above.
- Her ride along went well. Both Rangers did proper truck checks at shift change.
- Donna introduced Jake as the TMC Supervisor.
- Jake stressed communication and details.
  - o TMC Ops are busy so be patient and we will stay on them to communicate.
- Cody asked a question as a back-up Dispatcher but we try to minimize people bouncing in and out.
- Nothing else from the TMC.
- A Ranger brought up how a trooper was in the field enforcing the move over law.
- A Ranger brought up the OKV Reports Sherri and Stephen do. He asked if OKV can push a PSA on the move over law. Donna will look into that.
- Donna stated she will look into commercial vehicles traveling inside the 295 loop on 10 and 95. Will check with Josh. Greg gave his 2 cents.
- Donna ended the meeting.
- Contractor Meeting begins:
  - o Donna apologized that Josh could not be present. He is in Orlando for the ITS WGM.
  - o Donna started on the Safe Tow issues.
    - TIM Meeting lead to several wrecker companies complaining about the safe tow program being abused.
    - Josh called Greg about a Road Ranger admitting over the radio that the proper procedures were not being followed and the tow brought the car directly to the Tire Kingdom.

- Donna went over that future safe tow areas. Greg interrupted her.
- Greg said that once the car meets the safe tow spot it is out of the FDOT's hands.
- Greg stated that 99% of the people they are assisting don't have two dimes to their name so he needs to help them.
  - Other wrecker companies don't have any legs to stand on per Greg.
- Donna stated that the amendment said the safe tow vehicle must be brought to the safe location.
  - Greg interrupted her and said that if it went from the road to the tire center he is at fault.
  - If car makes it to the safe tow location it at that point it can be agreed upon that the tower will take them to the tire center.
- Donna asked if they are double charging. FDOT and motorist.
  - Greg stated that he doesn't always charge these people.
  - Know legality is involved. Other wrecker companies have no standing. First Coast is not a tow company. They are Road Rangers who can bring vehicles to a safe location.
- Greg stated that the dedicated tow truck in other parts of the state starts no issues with other wrecker companies.
- Donna did her homework and only D4 did the Safe Tows as long as it is only to a safe location. Not a tire center or anywhere else.
- Donna stressed that the safe tow NEEDS to make it to the safe tow area. At that time it is up to the motorist.
- Greg went over how law enforcement can force a tow if it is a dangerous position. Tow Companies have no standing and FDOT is not thwarting other companies per Greg.
- Tower's obligation once they reach the drop spot for the Safe Tow.
- Greg went over his base rate for FHP Rotation is \$200 so the safe tow of \$65 isn't about money it is about the safety of the Rangers.
- Greg stated it is not a legal situation and not contractual. Donna stressed to Greg the Ranger/ Tow needs to bring them to the drop spot.

- Donna stated the verbiage in the contract on what Greg and First Coast agreed to. "NEAREST SAFE LOCATION."
- Greg stressed this is a non-issue and the other wrecker companies are off base. Donna stated that isn't just about the complaints but also not following what Greg agreed to in the contract amendment.
- Greg brought up the \$65 but Donna stated that First Coast agreed to that rate.
- Donna went over how First Coast needs to follow the amendment in the contract and bring the vehicle to the next safe location.
- Greg said he didn't agree to anything and that safe tows are not in his contract. He agreed to nothing. This was just an experiment. Greg just wants the RRs safe.
- Donna will follow up with Josh. Donna mentioned the wording in the contract and will double check on that with legal and Josh.
- Greg said his only obligation is to move the vehicle off of the roadway. Donna will set up a meeting next week with Greg, Marshall, Josh, Donna and Pete.
- Greg stated that FDOT cannot regulate free market. First Coast can back out of Safe Tows per Greg.
  - Donna mentioned that would be violation of the contract First Coast signed.
  - Greg said it wouldn't be breaking the contract.
  - Donna said he agreed to it and signed the amendment. Greg laughed.
- Donna doesn't believe everything she hears but she wants to do right by the contract and the motorists by the letter of the contract.
- Greg appreciates Donna looking in to this. Donna stated it isn't when the motorists goes from A to B to C but the issue is when A to C (skipping safe tow drop spot).
- Greg went over a scenario that the Road Ranger part ends once the car is dropped at the location. Greg cut in and stated that it has nothing to do with the Road Rangers.
  - Per Greg- Once the wrecker gets the car tow the safe tow drop spot that even before a Road Ranger gets there the motorist and tow driver can negotiate.
- Fisher will get on the CB Radio next week.

- Donna hopes to get the new contract done before she retires.
- SHRP2 training is going well and RRs are getting a lot out of it.
- Donna asked Greg if he has any concerns.
  - Greg started back on the Safe Tows.
  - Donna stated that there will be follow up.



**D2 ROAD RANGER SAFETY MEETING**  
**TUESDAY, FEBRUARY 2, 2016**

NAME	ORGANIZATION	ADDRESS	JOB TITLE	PHONE
Donna Danson	FDOT			904 903-2009
JAMES BRIAN DYLE	FCRR	PHILLIPS	RANGER	904 2194269
Cody Parkers	FCRR	1631 W. Beaver St.	supervisor	904-508-8876
Tommy Suggs	FCRR	PHILLIPS	RANGER	904.226.5765
Matthew Hamrick	FCRR	Beaver St.	Driver	(904) 859-9426
James Leigh	FCRR	Beaver St.	Driver	904-465-2199
DEXTER DZIOBA	FCRR	BEAVER ST.	DRIVER	904 778 9325
DONALD TOPPING	FCRR	BEAVER ST.	DRIVER	904-304-5791
Kenneth Peterson	FCRR	W. Beaver St.	Driver	904-70-4591
Russ Broadbent	FCRR	Ph. 1112 Hwy	Ranger	904-524-4725
Tommy Hoke	FCRR	Phillips Hwy	Ranger	



## D2 ROAD RANGER SAFETY MEETING

### TUESDAY, FEBRUARY 2, 2016

NAME	ORGANIZATION	ADDRESS	JOB TITLE	PHONE
MARK LIVINGSTON	FCRR	7405 Phillips Hwy	SUPERVISOR.	904-508-8325
Krista Lee Lambert	FCRR	Phillips Hwy	DRIVER.	904-993-0564
SHERRELL LALL	METRIC			904-240-1567
Jacob Wilson	Metric		TMC Supervisor	(904)993-1274
ANDREW HENRY	FCRR	Phillips Hwy	RR	904-923-9360
Daniel Charles	FCRR	9686 N. Charles Cir S	TR	904-228-8075
Valentino A	FCRR		Driver	
Jason Burch	FCRR			
JAMES STADN	FCRR	7405 Phillips Hwy	RR	904-860-1948