



# Road Ranger Safety Meeting 05/11/2015

Metric Engineering on behalf of FDOT District 2

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## ROAD RANGER SAFETY/TRAINING MEETING AGENDA

May 11th, 2015



1. FIRST COAST ROAD RANGERS PRESENTATION – Greg Gaylord/Marshall Adkison
2. CONCERNS
  - Road Ranger Safety Tow Procedure Donna Danson
    - Move It Law – Pamphlets
3. FDOT ROAD RANGER PROJECT MANAGER – Donna Danson/Josh Reichert

#### **4. ASSET MANANEMENT CONCERNS**

- 4/22/15 – Mike Livingston
- 5/7/15 – Mike Livingston

#### **5. SAFETOW DENIALS – Weekends**

**Donna Danson**

#### **6. TMC ISSUES**

**Ryan Crist**

#### **7. AVL REPORTS**

**Sherrell Lall**

- Breaks
- Shift Changes

#### **8. INSPECTIONS**

**Sherrell Lall**

#### **9. RIDE ALONGS**

**Sherrell Lall**

#### **10. ROAD RANGER OPERATORS' QUESTIONS**

#### **11. ACTION ITEMS**

#### **12. FINAL COMMENTS – Josh Reichert/Greg Gaylord/Marshall Adkison**

### **CONTRACTOR MEETING**

- WEEKEND SAFETOW UNAVAILABILITY
- ROAD RANGER DMS ISSUE – Contract end date- 6/30/16
- SPARE VEHICLE CONDITION
- ROAD RANGER TMC/SHRP2/DONNA
- SIT IN TRAINING
- FIRST COAST ROAD RANGERS, LLC. CONCERNS
- GENERAL DISCUSSION

### **Meeting Minutes:**

- Donna Danson welcomed the First Coast Road Rangers and thanked them for being flexible and swapping dates from last week to today. She then turned the meeting over to Marshall Adkison to handle the Road Ranger presentation.
- Marshall went through the presentation.
  - Why do we do Safety meetings? To share lessons learned. The new hire responded with a text book answer of learning from others mistakes and reminders on safety.

- **Marshall went over there is currently a 90 day sting on commercial vehicles on cell phones while driving. Use your PDA before getting out back on the roadway. It is a \$1000 fine and Marshall, Donna and Ryan will not be paying it. Be safe when using your cell phone!**
- **Speed has been good. Don't be in the left hand lane. Most of the motorists you assist will be off of the right lane. Go under the speed limit so you have time to react.**
- **Road Angels are still out there in a PT Cruiser. Saw them on I-10 and more on the west side. Contact Supervisor who can get with Captain Gaston and if the car is still there and in action contact the TMC who can notify a FHP D.O. to have a Trooper ride through.**
- **MOT has been much approved. Marshall has noticed it on spot checks and Ryan mentioned that he has come across on the roadway and on CCTVs much improved MOT. Josh mentioned to keep up the hard work and keep safety first. Doing a nice job of keeping their eyes on oncoming traffic. We have not lost any cones this month. Ryan complimented the 10WB to Stockton ramp MOT and how well it was done.**
- **Marshall went over the Transfield Operators in the field wearing T Shirts. Josh mentioned to take a picture of them in a non-confrontational way if possible. Marshall said pictures will be forth coming.**
- **Radio etiquette has been positive from the Road Ranger's point of view and Ryan Crist second that from the TMC side of things.**
- **Cody brought up a transport code issue that happened the other week where a code was used for each person in the car. Ryan Crist confirmed that procedures have not changed and transport codes are only needed on a one per car basis.**
- **Mike Livingston told Donna that he needs a new SLERS mic when she orders more equipment.**
- **Marshall went over some pictures of solid MOT done by his staff.**
- **Mike/ Cody are still getting Authorization codes without the Operator's name on the bottom**
- **Ryan asked about authorizations coming quicker since last meeting and a memo went out to his staff. Road Rangers confirmed that is so.**
- **No diesel issues since last meeting.**
- **Reconstitution of trucks has been solid. Marshall and RR Supervisors have been keeping a close eye.**

➤ **Concerns covered by Donna Danson**

- **Safe Tows to people's house is off limits. Donna handed out Move It Law fliers. We need to stress that the vehicle needs to be moved. FHP can assist with enforcement if needed. Stress that it is a FREE service. Don't take a person all the way home. Just a safe location. Josh Reichert- Have people start to arrange their own plan while waiting for the safe tow to arrive. That way, when the safe tow drops them at the safe place things aren't standing still. We (RRs) are just getting them out of harm's way. Make sure the TMC is aware of the refusal or request to tow all the way home so proper coordination can take place. FHP can be utilized. Greg chimed in on rotation and wrecker concerns. A Road Ranger stated that they are already trying to have the motorist coordinate prior to safe tow. Mike Livingston talked about how several tow trucks give bogus ETAs and how wreckers don't mind waiting at the safe location to hook up. Some wrecker companies won't even tow from bridges so this solves that issue. If it is a travel lane they do not have an option to move it. Some people might refuse in fear of being stuck with a bill. Push, it is a FREE service for your safety.**
  - **Donna introduced the issues with Transfield and Mike Livingston reviewed the two incidents. One on 4/22/15 and the other on 5/7/15. The process of the Road Rangers notifying the TMC to add event chronology notes and pictures has been working. Josh has been packaging them up and sending them to the Maintenance Office. Issues with Transfield remain the same as the last few meetings. They want a code and delay hoping for the event to conclude (per RRs). Transfield has also been parking in difficult spot outside of the Road Ranger's MOT causing traffic issues. Josh stressed that the Road Rangers are there for temporary MOT and when Transfield arrives they should take over the scene so the Road Ranger can get back on route. Road Rangers main purpose is not MOT but that IS Transfield job. It needs to be handed over to the AM Contractor to set up MOT to FDOT standards. The Road Rangers need to get back on route so they can assist others. On the 5/7/15 event the Transfield Op took over a half hour to deploy their cones after Law Enforcement requested Road Rangers to leave to help "diffuse" a Transfield Operator's attitude. When in doubt the RR should speak to the ISC. Josh requested photos form scene with issues if it isn't in a way that Transfield is antagonized. Josh went over the procedures of when the TMC calls Transfield and how when Transfield arrives they should be the ones taking over. Hard to pinpoint where the issues with Transfield is. DOT Maintenance is starting to hold them responsible. To clarify for Tracey Josh stated that Transfield has contract with FDOT's Maintenance department. Tracey stated that Transfield flies up the E Lane going 60+ MPH. They need to be held to the same standards. Transfield's contract isn't as well defined as the Road Ranger's so that makes things difficult.**
- **Donna asked Ryan if he had any remarks. No.**
- **Donna passed it to Sherrell for AVL Reports**

- Breaks have been looking good
- Donna and Sherrell went over how to document the shift changes. It is from phone App logoff until App log on by the PM Operator. That is paired with GPS.
- Inspections have looked good and are all positive.
- Ride alongs have been solid. Nick did a great job and even turned down a tip! Sherrell stated that she likes to change it up and sometimes does an Inspection before/after a ride along.
- General questions? Negative.
- Josh ended the meeting by stating the MOT has been great and is being noticed. Very professional. Great couple of months. Great job and keep up the good work. Remain patient.
- There was one last minute about staying out after end of shift and that running an issue with shift change but that is not the case.
- Meeting adjourned.
- Contractor Meeting:
  - Weekend safe tow unavailability was due to not having anyone available to send at that time. Greg/ Marshall will get with their dispatcher to let us know about delayed dispatch to see if it is acceptable to FHP. Greg and Marshall have new dispatch programs they are ironing out.
  - Road Ranger DMS issue/ spare vehicle issue has been resolved. All vehicles are up to contract specifications. RR203 does have pixel board issues. Greg/ Marshall will look into it. It was very patchy and the arrows were hard to tell what they were.
  - Donna and Metric are still working on a condensed training for SHRP2 that all RRs will be required to take.
    - Chief Carrick is revamping SHRP2 to use local people take center stage to make it more Florida centric.
  - Donna was only able to sit in on 1 day of training. She wants to sit in Day 2 next time. Cody could help notify her. Cody did a great job.
  - Brief discussion on 295 Express lanes- not related to Road Ranger project.
  - No news on Road Ranger sponsorship.

# Road Rangers

## MAY 11, 2015

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