



# Road Ranger Safety Meeting

07/06/2016

Metric Engineering on behalf of FDOT District 2

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# ROAD RANGER SAFETY/TRAINING MEETING AGENDA

July 6, 2016



1. FIRST COAST ROAD RANGERS PRESENTATION –

Cody Parham

2. FDOT ITS Operations

Josh Reichert

- A. MOT General Discussion
- B. Back Up Road Ranger
- C. Safe Tow Requests
- D. Safe Tow Brochures
- E. OT Requests
- F. SPARR
- G. TMC Sit-ins? TMC Op Ride Alongs (ongoing)
- H. RRSP Video- Maryland
- I. TCD MOT Assistance- Thank you

3. AVL

Jacob Wilson

- A. Breaks/ Shift Changes
- B. Inspections
- C. Ride-Alongs

4. TMC SUPERVISOR CONCERNS

Jacob Wilson

## 5. ROAD RANGER OPERATOR QUESTIONS

## 6. ACTION ITEMS

## 7. FINAL COMMENTS

Josh/Greg/Marshall

### CONTRACTOR MEETING

- Updated Safe Tow Procedures
- Road Ranger Contract Update
- Sponsorship Update
- Condition of Trucks (Insurance and registration)
- Employee Database Update
- First Coast Road Ranger Contractor concerns
- General Discussion

#### Notes:

- Cody opened the meeting, welcomed everyone.
- Cody asked why we have these meetings. Lessons learned and how to operate safely.
- No complaints, no crashes this month. Second month in a row. Nice work.
- Josh reminded the team that the MOT cones can go up to 40 feet apart. Don't get them too close. Closer on the taper.
  - o If you feel unsafe call into the TMC and ask for a back-up Road Ranger
- Mike Livingston brought up the Safe Tow called by FHP issue and that the TMC Operator wouldn't provide the code. Turned out that no safe tow was ever called. Road Rangers need to follow up to make sure the safe tow was actually called. Double check. The TMC should not have any issues with providing a safe tow code to a Road Ranger.
  - o Josh to bring up at the TIM Team Meeting and make mention to Laura (JRCC)
- Went over a split scene MOT and asking for a backup when needed.
  - o Make sure to get out all of the 15 cones
- Coverage by FHP and JSO continues to flip flop so be proactive and follow your SOP.
- Cody continued to go over MOT situations and best practices
- A thank you to Kenny who was at the down tree during TS Colin. Nice work by all.
- When Road Rangers assist TCD with MOT we need to communicate and review plan prior to heading out. Don't want to block a lane if we don't have to and you might be working an area you are familiar with. Thanks guys. TMC will do better to relay.

- Some sign board lighting issues that Cody is working on. No more up and down issues.
  - o If it gets stuck Cody went over how to resolve it.
- Great on codes!
  - o Turn in all codes, even if the safe tow gets cancelled.
- Jake did Sherrell's part:
  - o Solid on inspections
  - o 1 road ranger said no dry sand in truck. When you use up something in your truck make sure to go replace it as soon as you can.
  - o Amber light on 208 is still having an issue.
  - o Is anyone having an issue with an impact wrench. This was from a ride along. (Check Rick Tripp).
  - o Break times have been good. Try to avoid peak hours as much as you can.
  - o Shift change times are solid.
- Cody already has handed out replacement vests.
- Uniforms- no issues.
- Cody replaced Donald's ID. Get with Cody if you need a new one.
- SPARR updates should all be good.
- Ranger asked about new cars out there. Cody reminded them to provide Cody a list and Cody will get with Ryan. Or, they can ask the TMC Operator to have Ryan add it.
- Josh has battery information to purchase those.
  - o Each truck needs 1 or 2.
- Discussed dead spots. Nothing really new.
- For RR 208 when he runs 9B he should go all the way to Philips until you can go 9B SB to 95NB.
- The old on board radios should work. If needed, use that. Especially truck to truck.
- Greg told a story about people using Uber to get off the interstate. Don't let someone confuse you there as a Uber Service.

- Greg told a story of dealing with intoxicated people. Do NOT take your eyes off of them. Dangerous.
- If there is a NO U-TURN sign you cannot U-TURN. (10 and Hammond)
- Discussed a situation where FHP was trying to get a Road Ranger to use a tow rope on a bumper that the motorists didn't want them to pull on. Road Rangers do not work for Law Enforcement.
- Same story with Maintenance Contractors. Report issues to TMC Op. They can add notes to provide to Josh/ Dee Dee. Report it in real time. TMC can take screenshot and more effective that way.
  - o Troopers need to understand that AM Contractors are there to take over the scene and release the Road Ranger.
  - o Need to educate responders the role of AM Contractors vs. Road Rangers when it comes to MOT. Still an issue.
- TMC will notify Road Rangers of weather issues
- Road Ranger found a Silver Alert at the rest area from Lakeland.
- Josh spoke about general MOT and how FDOT is working a legal case on Road Ranger MOT while a Safe Tow arrived. Crash happened during a left shoulder blocked to left lane blocked transition. This is why we hammer this home.
- Josh asked about how the back-up Road Ranger request was going.
  - o One stated that the request have been delayed.
  - o Mike Livingston brought up left e-lane back-up and getting law enforcement. When safe tow is needed that left lane will have to be blocked.
    - Jake brought up that a lot of the time FHP doesn't have someone to send. Be careful.
  - o Kelvin talked about issues with getting direction on how to approach. If the Ranger has an issue please use discretion and contact your Supervisor.
    - Josh approved using an official turn around as long as it is safe.
- Josh will handle Safe Tow confusion with FHP at TIM Team Meeting.
- Some motorists have not been interested in using the safe tow. Can't stay with her forever. Leave if safe.
- Josh reminded them to hand out comment cards when the situation dictates.

- No new SPARR issues.
- Josh went over TM Op ridealongs. Those will continue and offered Rangers to come to the TMC if needed.
- Josh talked about how Maryland is using dash cams for liability purposes.
- Thank you for helping with TCD MOT.
- Jake mentioned to just keep communicating. Break and end of shift should be communicating.
  - o Need to call when you are going off shift. If radio traffic is backed up and it is a quick break the Ranger doesn't have to call in.
- A Ranger complained about shift change and lacking radio access.
  - o TMC needs to announce when a new person comes on.
  - o Josh will follow up with Ryan for solutions
- Jake reminded Rangers to call in when they create their own event.
- Jake reminded Ops that if they don't need to call over the cell don't. Use SLERS as much as possible. The cell phone and radio are hard to manage simultaneously.
- Josh to follow up on batteries.
- Josh will address Safe Tow at TIM.
- No other action items.
- Keep up the good work.
- Rangers had to fill out a survey and provide to FDOT.
- Meeting adjourned.
- Contractor Meeting Minutes:
  - o Safe Tow procedures nothing new. No new complaints.
  - o Hopefully by end of the week Josh should have the full contract to review for the next RR Contract. Should be advertised soon.
  - o Greg would love to discuss pre-positioning tow trucks on the next contracts.
  - o Still nothing new on the Express Lanes possibly using Road Rangers (amendment).
  - o Sponsorship isn't any closer and State Farm doesn't seem too interested in Jacksonville.

- Hopefully sponsorship settled soon. Central Office looking into Jacksonville specific options.
- Jacksonville still pushing for dedicated tow truck and Road Ranger dedicated to Express Lanes.
- Condition of trucks. Insurance updated forms sent to FDOT.
  - Greg mentioned people are pulling out of Florida and it is hard to get Fleet coverage.
  - Greg stated that the Fleet was hard to get coverage but he couldn't get the DMS insured.
- Everyone is looking forward to new trucks.
- Greg went over how they are using new jacks.
- Shawn Kinney invited Greg to the Statewide TIM Team Meeting 7/21-7/22
- Josh went over the Road Ranger database and what information FDOT needs.
- Road Ranger turnover has settled down.
- Road Ranger insurance and bonding has been taken care of.
- Josh went over the claim against the MOT on the 95SB crash discussed above where the Road Rangers were working from a left shoulder to a left lane block.
  - FDOT Legal handling.
- Greg brought up their RISC activation.
  - Greg was confused if it was actually activated. It was.
  - Greg confirmed the NTP when they arrived on scene.
  - Southern Crane and wrecker and Allen's showed up initially which caused confusion.
  - Greg said they opened the road right away but FHP and TMC have no documentation on that. Josh asked Greg for proof.
  - Greg gave the back story of Southern Crane.

# FIRST COAST ROAD RANGERS SIGN-IN

DATE: 7-6-2016

## MONTHLY SAFETY MEETING & CONTINUED TRAINING

TRUCK #	AM SHIFT	PM SHIFT
201	James Leigh	Kenneth Peterson
202	Valentino Anthony	KELVIN SINGLETON
203	Matthew Hammock	DEXTER DZIUBA
204	Rick TRIPP	DONALD TOPPING
205	Andrew Henry	Daniel Charles
206	James R. STATION	Andrew Henry
207	Luis Lee Lambert	Karyn Broadbent
208	Tommy Hale <del>JAMES BRYAN DYKES</del>	JAMES BRYAN DYKES

DOT REPS:

1. \_\_\_\_\_
2. \_\_\_\_\_
3. \_\_\_\_\_

ANY OTHER / WITH WHOM:

1. Cap Sider
2. Michael Smith
3. Bob Po