



Road Ranger Safety Meeting 08/02/2017

Metric Engineering on behalf of FDOT District 2

ROAD RANGER SAFETY/TRAINING MEETING AGENDA

August 2nd, 2017



1. FIRST COAST ROAD RANGERS PRESENTATION –

Cody Parham

2. FDOT ITS Operations

Dee Dee Johnson

- A. MOT General Discussion
- B. Procedural Errors
- C. Radio Chargers- Back Ordered
- D. Radio Issues
- E. Recent Complaints- Reported Issues
 - a. Safe Tows
 - b. RR Speed
 - c. AM Contractor

3. AVL

Sherrell Lall

- A. Breaks/ Shift Changes
- B. Inspections
- C. Ride Along

4. TMC SUPERVISOR CONCERNS

Ryan Crist

5. ROAD RANGER OPERATOR QUESTIONS

6. ACTION ITEMS

7. FINAL COMMENTS

Pete/Greg/Marshall

CONTRACTOR MEETING

- **Road Ranger Contract Update**
- **Sponsorship Update**
- **Statewide Update**
 - **RISC**
 - **TIM**
 - **Road Rangers**
- **First Coast Road Ranger Contractor concerns**
- **General Discussion**

Notes:

- Cody opened the meeting and welcomed everyone.
 - A compliment of Ron was sent to Tallahassee and that went to the District Secretary. Will be in the Newsletter. Ron Tittle did a piece off of it. Way to go Ron.
- Cody reviewed what a safe tow is and First Coast's expectations.
 - If you can push it, push it. If safe ground is nearby use it. The longer you are out there the more likely you are to be hit.
 - If it is safe to push the vehicle 50 feet to a clear area please do so. The 5 minutes to do that will minimize risk as you are out of the lane prior that much faster.
 - Merge lane is to be treated like a travel lane. Tow it.
 - Greg Gaylord went over numerous scenarios and how the Road Rangers won't be held liable. If there is no room for you to go, will a tow truck fit?
 - Would you rather push 2 miles down the road to a safe place that takes 10 minutes or would you rather sit in a lane for an hour waiting on a Safe Tow.
 - Know your route and where you can go.
 - Make sure to inform the motorists of the move it law if their car can drive.
 - If you are going to push, make sure you communicate with the motorist on how to do it properly. If you are not sure, get with a Supervisor.
 - Tracy shared a good trick that typically, he will radio the TMC near the motorist asking TMC to let FHP know the motorist won't move. More often than not, the driver will move.
 - You are on the roadway, use your best judgement. Find a balance with pushing and Safe Tows.

- Remember, Road Rangers are there for short term MOT. You should not be providing MOT on a bridge with a lane closure for over an hour. Ask for maintenance.
- Know what is wrong with a vehicle. This could change your game plan.
- James Elvers shared some concerns and Greg said that he would not be held responsible. Push should be priority.
- Don't worry about a law suit. Greg gets that all the time. Safety will prevail.
- Ryan asked about Move It Law flyers. They still have them. That will be on the back of the comment cards in the future.
- Cody started with MOT pictures.
 - Went over some solid tapers and cone placement.
 - Buffer zones.
 - E-Lanes, gore area and lane blocking events covered.
 - Don't get too close to the vehicles involved in the accident. That doesn't give you any room if you are rear-ended.
 - Reviewed an event on a curve with poor MOT. Stretch it out and think safety first.
 - Cody reviewed an event Dee Dee emailed him about. Cody was there. The wrecker had to turn around to grab the vehicle. FHP wouldn't let First Coast close a lane. Cody did have to get in the lane when the wrecker was swinging around. When you do have to go in the roadway for a situation like that or to grab debris keep your head on a swivel. Safety should always be the priority. Make sure you are facing where traffic will be coming from.
 - 3 cones are not enough. Get your cones out right from the start. Don't just toss 3 and go to the scene. If you need to drop 3, move cones and extend then do that.
 - Protect yourself prior to going to check on things.
 - James Elvers defended his actions and Greg told him to get the cones out and how it helps the scene as well as merging traffic. That is why it is SOP.
 - 2 kudos to Rick for solid MOT.
 - 30-50 feet of distance between your truck and the scene. As scene shifts make sure MOT and your truck does as well.

- Reviewed Daniel's event of the dump truck into the barrier wall last week. Great job but moving the MOT with the scene could have helped. When a bunch of vehicles in between you and the event start to leave, you need to adjust. Don't leave that big gap.
- Leonard was involved in a minor accident last month. When you radio it in make sure the TMC knows and then call your Supervisor. When you do call please state if you are OK or not. "This is 201, I have been hit" sounds like the actual Road Ranger was hit. Not just the truck. Try, "This is RR201 and my truck was hit. I am personally fine. Please send back-up. I will call Cody."
 - Don't cause your co-workers to worry about you. Once out in the roadway you maybe hard to get a hold of.
- No matter what, don't argue with AM Contractors. Alan had a run-in recently. Be the bigger person. You are responsible for your vehicle and your cones. I know some guys have a good relationship with AM Contractors but you need to communicate. Don't assume they will like what you are doing. Take the safe route and do what you need to do.
 - Don't empty the scene to swap cones. 1 comes up 1 goes down.
 - Be aware of the scene. Cody showed a split scene that when AM Contractor finally arrived they went to the left when they were needed on the right. The never adjusted and FHP on the right was always exposed.
 - Contractor opened up the scene by moving the RR's cones. He went to ask for a code and did little to help. Cars were coming up on both sides very fast.
 - Action News had a whole video.
- Cody went over the communication issues with FHP and TMC.
 - Ryan will follow up with staff.
 - WAZE has issues we have discussed.
 - FHP updating where they move to would be helpful. Sometimes it just says "re-located."
 - GPS can be an issue blending various platforms.
 - The more info the better. FHP CAD will be a focus for the TMC. Ryan to get with Laura (FHP) to tighten her end.
 - This morning was brutal on event locations. This is not just a Road Ranger problem.
 - It is amazing how many people don't know where they are.

- Once a car is re-located, if it is safely in a gas station or wherever you don't need to stay.
- Team discussed stolen vehicles. This should really only pop up on red tags so BOLO'd cars shouldn't have any dangerous on safe. When it is for gas, it just runs against SunGuide so no BOLOs will be caught.
 - If you don't feel safe you need to get with your Supervisor.
- TrackSmart, make sure you properly put in time off requests.
 - Shift swaps just need to be sent to Mike and Cody. Those don't need to be in TrackSmart.
- Lots of failed to notify TMC as procedural errors. Leonard had one but he is new and Cody talked to him. Rick is the biggest offender of not notifying the TMC.
- Radio chargers are still on back order. Dee Dee will follow up.
- Andy needs to remove his shoulder mic and see if that resolves his issues. If he doesn't do that, then we cannot continue the troubleshooting process. Take it off the rest of the week and report back. We need to troubleshoot.
- Yesterday, Williams Communication was at the RTMC so there were radio issues. Use the phone when that happens.
- Ryan reminded them to SET THEIR STATUS!
- You are visible out there so be mindful. Ryan went over speeds that generated complaints. Stay in the right lane and 45MPH is the minimum.
- The complaint on cones was a short event that seemed the person came through during a transition.
- These complaints are just a reminder that people know who you are and you need to be professional and mindful.
- Increase in breaks during peak hours. These are not 1 offs. James Elvers complained but Sherrell reiterated that this is a pattern, not just a one off. Patterns are not good.
- Don't keep your safety vest and ID in a bag in a different part of your truck. If you are not going to wear it have it on the ready.
- There was a phone issue at shift change last Friday. Be mindful. Sherrell is aware of those issues.
- RR204 needs duct tape added to the truck.
- 2 trucks need 12 inch crescent wrench. 1 has been swapped but the other still needs it.

- Sherrell will have to do the equipment survey as last time 1st Coast said they used all of it. Cody just stated they don't use half. This will be revisited.
- Meeting adjourned.
- Contractor Meeting:
 - o Trucks should start to arrive in August/ September. Dee Dee will pay for each truck Greg gets out on the roadway. Invoice will be split. This should help get newer trucks out there quicker.
 - o Sponsorships have to go through Travelers. JaxLegal is done.
 - Trucks will be marked as they are now. If they need to adjust later that is fine.
 - o Dee Dee says since April 2016 Road Rangers can utilize shoulders. She will look for it as Greg cannot find it.
 - o Greg talked about the Tow Truck side but not related to Road Rangers.
 - o Greg brought up RISC and a battle with Tallahassee about section 8 which states if don't have a rate in the city ordinance then you cannot charge for them. There are things a RISC vendor is required so RISC vendors are having a hard time charging for them.
 - o Meeting adjourned.



Road Ranger Safety Meeting

WEDNESDAY, August 2nd 2017



NAME	ORGANIZATION	ADDRESS	JOB TITLE	PHONE	EMAIL ADDRESS
Tyler Rankin	FCAR	1739 Kanya Drive N.	Road Ranger	704-524-4725	tkrankin@comcast.net
James Elvers	FCRR	3404 Philia Hwy	Road Ranger		elvers@hotmail.com
Larry Silms	FCRR	---	RR	904-849-1251	---
Matthew Hamrick	FCRR	---	Driver	(404) 859-2402	---
L. Haines	FCRR	---	RR	(352) 208-2138	levhain@comcast.net
Robert Collier	FCRR	---	Driver	904-482-4865	colr@comcast.net
Annun Henry	FCRR	---	RR	904-555-3362	---
Russ Tapp	FCRR	8104 Dawson St. Jct	RR	704 203 2447	rtapp44@gmail.com
Therly Hols	FCRR	Madison Hwy #7933	RR	---	---
Ron Beards	FCRR	13000 Deakton Bay Dr	RR	904-742-4778	mrbeards@comcast.net
Daniel Clarke	FCRR	224-1112 Hwy	RR	---	---
Kenneth Peterson	FCRR	---	RR	904 993 0567	---
Luis de la Cruz	FCRR	---	RR	---	---
Reginald Rogers	FCRR	11833 Silver Key Dr	RR	850-394-1141	regrogers@yahoo.com
Johnny Atkins	FCRR	7938 Limoges Dr South	RR	(904) 412-1153	johnatkins@comcast.net

