



Road Ranger Safety Meeting 08/05/2015

Metric Engineering on behalf of FDOT District 2



ROAD RANGER SAFETY/TRAINING MEETING AGENDA

August 5, 2015



- 1. FIRST COAST ROAD RANGERS PRESENTATION – Marshall Adkison**
- 2. AVL**
Sherrell Lall
 - a. Breaks/ Shift Changes**
 - b. Inspections**
 - c. Ride Alongs**
- 3. CONCERNS**
 - a. SLERS- Station, repair appointment (Monday)**
 - b. Red Tags**
 - c. AM Contractor concerns**

- d. Backup Vehicles
 - e. Temporary Out of Service- SPARR Reporting
 - f. Backup Procedure
 - g. Leave when told to leave the scene
4. TMC ISSUES Ryan Crist
5. ROAD RANGER OPERATOR QUESTIONS
6. Your Vest Won't Stop This Bullet!
7. ACTION ITEMS
8. FINAL COMMENTS Reichert/ Gaylord/ Adkison

CONTRACTOR MEETING

- ROAD RANGER DMS ISSUE – Contract end date- 6/30/16
- ROAD RANGER TMC/SHRP2/ TRAIN THE TRAINER- OCTOBER
- SIT IN TRAINING
- FIRST COAST ROAD RANGERS, LLC. CONCERNS
- GENERAL DISCUSSION

Meeting Minutes:

- Donna Danson welcomed the First Coast Road Rangers and thanked them for their service and turned the meeting over to Marshall Adkison.
- Marshall started the Road Ranger Safety Meeting presentation.
- Discussed wet roads and RR coming over 103rd which lead to no reaction time and having a crash. Person was stopped in the lane out of gas. The Road Ranger was fine as was the other driver.
 - Greg added a story about FHP writing a ticket for someone running out of gas years ago. Not enforced often but is a driving violation.
- On 8/4/15 an FHP Trooper was hit down in St Johns County on 95. Greg had pictures. Trooper was working a shoulder event. 3 transported. Trooper was working on paperwork in his vehicle. Motorist was not paying attention and rear-ended the Trooper. Totaled vehicle. Blue lights didn't keep him safe so be alert with your amber lights and sign board.
 - Safest place is off on the shoulder in front of the incident scene.

- Also, a HERO service patrol worker in GA was struck and put in critical condition by a drunk driver over the weekend. Hit while putting out flares. Keep your head on a swivel.
- Marshall also shared how a wrecker driver on Beach Blvd. had a motorist not paying attention run up underneath them. It is dangerous out there.
- Went over 2 Road Rangers' MOT on 10 at Cassatt from earlier in July. Back-up Road Ranger set up too far into the curve. When backing up make sure you can see far enough upstream to ensure people can see you. Do this even if you need to leave a gap between RR1 and RR2. You need to see more than 500/ 1000 feet behind you. If you get too close don't back up, just turn around at the next exit and reset.
- Marshall asked new hire Donald why we have these safety meetings. Donald answered to learn from others mistakes. Donna reminded Cody to let her know when modules 2 and beyond come up so she can sit in.
- Marshall re-emphasized MOT with some old pictures and being ready for anything. Early warning. Have an escape route. If you have a guardrail, get on the other side of it for safety. Walk in the direction of traffic coming towards you. Even if you have to walk backwards.
- Don't be hesitant to park in front of law enforcement and set your cones/ MOT around both of your vehicles. People will respond to blue lights better than ambers.
- In construction zones make sure to use safe tows. Be alert.
- Radios still have dead spots. Southside having issues. Westside has experienced improvements. Cody has sent info to Donna. TMC and RRs have been communicating well. Both sides confirmed.
- Safe harbor tows have been good. One case jumped the gun that called it in and was denied but better safe than sorry. Codes have been smooth.
- Don't depend on your partner. At shift change take care of your truck. It is hot out there so make sure you and who you are helping aren't dehydrated.
- Sherrell stated that ride alongs this month went well. Did a shift change with James and he checked off all of the requirements.
- Shift change audits have improved and last week was exceptional.
- Sherrell also rode with Eric Innis in 203. He did everything he needed to do.
- Inspections have no negative comments.
- Some break times have gone over 20 minutes. One time occurrences are OK but a couple of trucks are repeat offenders. Cody asked for truck numbers from Sherrell after the meeting was over.

- Donna had the red tags for the Road Rangers. She is not sure why they sent so few.
- SLERS radios are kept on station 10 and do not roam. They do bounce from tower to tower. Radios will be checked on next Monday as a local company will assist. FHP is currently doing a widespread SLERS re-check.
 - Have a list of issues ready.
- When AM Contractor arrives please let them take over the incident scene. If they refuse to put out cones/ MOT and/or Law enforcement asks you to stay make sure that is noted to the TMC so it can be logged, packaged and sent to Maintenance. We don't want them charging the motorist for MOT if they are not providing it. RR should ask AM Contractor if they will be setting out MOT. Don't become confrontational. Work through the RR supervisor and the TMC Supervisor when needed.
 - Ryan stated to use that TMC Supervisor quick call button that was discussed last meeting. Cody will verify that all phones have that number.
- It is nice to see RRs helping other RRs but if backup is needed please work through the TMC. Ryan discussed how 295 east beltway has had issues of an RR arriving when not dispatched for backup. The TMC might be able to dynamically dispatch someone closer. If you think a RR needs backup and you haven't been requested don't just head that way. Work through the TMC. This will help efficiency and documentation.
 - An RR brought up the TMC asking to fix their location. Ryan advised when creating an event it lists event locations based off of probability and the RR needs to pick the best choice. This is not always the top choice as the phone GPS and SunGuide lat/long don't always match up.
 - Donna mentioned for the RR to make sure they are using the correct operational status while off route.
- When dealing with motorists please be professional, especially when transporting people. No contact more than shaking of hands. Choose words carefully so words aren't turned around. Donna gave the recent example of a transport and what the RR said to a girl and how the father called. Slight misunderstanding. Keep conversation appropriate and not personal.
 - Cody brought up how people will say anything while out there but the next day things can be different, even if they come off as your best friend.
 - Marshall said to stick to "yes sir" or "yes ma'am" to avoid issues. If something doesn't feel right contact your Supervisor.

- Cody went over the issue on the Buckman Bridge and how a young lady was hugging on him in thanks. This could have come back the wrong way or perception of someone hugging a Road Ranger could have come off the wrong way to the public or FDOT.
- Marshall shared a story how someone made a false claim against his wrecker driver and how the Road Rangers need to be careful and be professional.
 - Shake a hand and say thank you.
 - You are guilty until proven innocent in today's society.
- The team discussed RR205 helping a motorist on his turnaround on the Main St Bridge. Jesse informed him not to help and/or call his supervisor. Ryan stated that the TMC should allow the RRs to assist motorists on their turnaround even if not part of their covered roadway (discussed in previous meeting). Ryan will speak to Jesse. Ryan said for RR to call his Supervisor to coordinate with the TMC Supervisor. Jesse was in the wrong on that decision.
- Ryan had nothing additional on top of what was already discussed.
- Road Rangers requested that the TMC let them know which shoulder a DAV is on. This will help coordination as they default to the right shoulder. TMC will advise over the radio and update lane configuration on the phone. TMC will send out a quick hits memo.
- Donna introduced the YOUR VEST WON'T STOP THIS BULLET! Video that that group watched.
- Donna stressed the main points from the video. Told the Road Rangers to be safe and the meeting was adjourned.
- Contractor Meeting Minutes:
 - Donna went over how the new contract will have general wording.
 - Donna asked Greg and Marshall to provide their input on what they think should be included in the new contract.
 - Greg and Marshall said they will talk next week and let Donna know at that time.
 - Donna confirmed that Safe Tows will be part of the contract.
 - Greg brought up possible staging areas for Hot spots could be utilized based off of Time of Day from his conversations in Tallahassee.
 - Donna stated that she NEEDS these types of ideas sooner than later.
 - Marshall already has his ideas and will share soon.

- **Greg brought up speaking with Paul Clark about training modules and Paul was not aware of the lengths the Road Rangers were going through. Greg did not want to share his training program with the group since he has a contract coming up and didn't want to share with possible competition. Paul brought up the need for continued SHRP 2 Training which is being condensed and incorporated into RR Training Modules in District 2.**
 - **Road Rangers will take that condensed course in the TMC so Donna can oversee and the Road Ranger can see things from the TMC's end.**
- **Cody is communicating with Donna to get her in to watch training so she is aware of how it is handled. Greg and Marshall stated they will follow up with him. Marshall asked for Donna not to use this to slow down training as the process is long already when you bring in the SLERS approval process.**
 - **Donna forwarded Cody a possible applicant who contacted her.**
 - **Sherrell brought up a Job Posting on a truck and that Donna has asked Cody to remove it. First Coast cannot advertise on the trucks for openings or any other reason.**
- **Donna stated that all trucks must have Truck number on back and sides for identification. First Coast will look into any that are missing.**
- **As we all know, some truck signs are in poor condition.**
- **Donna informed First Coast that comment cards have dropped of late. Needs to pick back up.**
- **Donna ended the meeting.**



D2 ROAD RANGER SAFETY MEETING

WEDNESDAY, AUGUST 5, 2015

NAME	ORGANIZATION	ADDRESS	JOB TITLE	PHONE	EMAIL ADDRESS
DANNA E. DANSON	FDOT	2198 Edison Ave		380-5435	danna.danson@dot.state.fl.us
Shawrell Hall	Metric			380-5435	shawrell.law@metricrg.com
Ryan CAUST	Metric	"	TMC MANAGER	360-5456	ryan.caust@dot.state.fl.us
Ricky Portman	FCK	6831 W. Beaver St.	supervisor	781-1202	ricky@kaskastandards.com
NICK McVEY	FCRR	6831 W. Beaver St.	driver	616-5852	Mcveynick@yahoo.com
James Leah	FCTT	↑	Driver	405-2199	ON FILE
Matthew Hammond	FCK	↑	Driver	859-9426	—
Valathie A.	FCR	1 PHILLIPS	Driver	783 509-0729	ON FILE
Kelvin L. Stribron	FCR	PHILLIPS Hwy	Driver	904-942-7915	Kelvin.sc1995@yahoo.com
JAMES BURDU DYER	FCR	Beaver	DRIVER	904-219269	JAMESBD1975.Yahoo.com
DAVID TOPPING	FCRR	6831 W. BEAVER ST.	DRIVER	304-5791	toppingdavid19@yahoo.com



D2 ROAD RANGER SAFETY MEETING

WEDNESDAY, AUGUST 5, 2015

NAME	ORGANIZATION	ADDRESS	JOB TITLE	PHONE	EMAIL ADDRESS
Eric Tepp	FALR	8104 Abbotts St. VA	Driver	703 9447	RTepp44@SMMC.com
James Snow	FERR	12076 Coopersville Ct	Driver	8100 9449	
Jason Blumey	FERR		Driver		
Bryan Clew	ELRR	5066 Park St	Driver	99 3-6911	colebl89@gmail.com
Eric Tarniss	DC RR	Sa	Driver	561 251 122	
Jimmy Holt	FERR	Scotts	Driver		
John Lee Lambert	FERR	South side	Driver		
Greg (Mule)	ICRR	494 W Base St	Supervisor	904 761 1702	greg@firstcoastroadmangers.com