



Road Ranger Safety Meeting 10/04/2017

Metric Engineering on behalf of FDOT District 2

ROAD RANGER SAFETY/TRAINING MEETING AGENDA

October 4th, 2017



1. FIRST COAST ROAD RANGERS PRESENTATION –

Cody Parham

2. FDOT ITS Operations

Dee Dee Johnson

- A. Welcome New Road Rangers
- B. MOT General Discussion
- C. Procedural Errors
- D. BRS/ RR TIM Procedure
- E. SPARR/ Radio Communication
- F. Hurricane Irma- Update
- G. LOCATIONS
- H. Best of Luck: Outgoing Rangers

3. AVL

Sherrell Lall

- A. Breaks/ Shift Changes
- B. Inspections
- C. Ride Alongs- Starting back up
- D. Road Ranger Equipment Survey

4. TMC SUPERVISOR CONCERNS

Ryan Crist

5. ROAD RANGER OPERATOR QUESTIONS

6. ACTION ITEMS

7. FINAL COMMENTS

Pete/Greg/Marshall

CONTRACTOR MEETING

- **Road Ranger Contract Update/Concerns**
- **Sponsorship Update**
- **General Discussion**

Notes:

- Cody opened the meeting and welcomed everyone.
- Cody thanked his staff for their hard work during Hurricane Irma. Despite all of the things going on the Road Rangers did a fantastic job.
 - Cody is working on a Hurricane plan moving forward and has already started to coordinate with Ryan Crist to improve on things next time.
 - Dee Dee passed along her thanks.
- Cody went over the crash that happened during Irma. Johnny Atkins is OK. He was aware and paying attention and that might have saved his life.
 - Greg went over that the person was only ticketed that hit Johnny's Truck.
 - Greg went over laws and law enforcement in types of cases that could involve Road Rangers.
 - Cody reminded everyone, not everyone needs to go to the scene. Let Cody and Mike handle it. No need for 6 Rangers to go.
 - BRS- Davis tried to start things and circle the rangers at the incident scene. Cody will send info on this to Dee Dee.
- Mike went over the over-use of 10-codes.
 - Need to make sure we are using plain language on both sides.
 - Greg shared his thoughts on SLERS and 10 codes.
- Cody went over some damage to a car done by a jack. Take your time and do it properly. The body shouldn't be used.
 - Greg went over the body of the car and how to jack properly.
 - You can also ruin a custom paint job in the rim.
- Cody asked for clarification on Safe Tows.

- Are we using safe tow too much?
- Dee Dee stated that you need to get vehicles to a safe location.
- Greg went over how the program evolved. Greg stated that if RR can't assist them after the tow we shouldn't tow them. Safe Tows are for keeping RRs safe. Not the motorist.
- Greg and Dee Dee discussed that the motorists need to be safe too. They disagreed. Dee Dee stated that she already told Greg they need to talk about it and it is in the contract.
- Cody reviewed some procedural errors.
 - Try to get vehicle info when possible.
 - TMC could get it after the fact.
 - Ryan stated that he usually looks for trends and not to nitpick each time.
 - Don't wait to create an event. Ask TMC if you need to have them do something.
 - Having the wrong direction is a big issue. Make sure to communicate if you know the event is in the wrong direction. To help protect the Ranger let the TMC know. TMC can fix it. DMS needs to properly be up to protect you!
 - Main thing, improve communication.
 - WAZE alerts are difficult to manage. Please do your part to make sure the info is accurate.
- Inspections:
 - Make sure to check your cones! That tape is not cheap. Set them aside for the supervisor to put new tape on when needed.
- MOT:
 - Has been very good lately. Cody has been keeping a close track. Good work.
 - When approaching lane blockage secure the scene first. After that, go check on the scene. Protect yourself.
 - Greg asked if we could have pushed the car down the bridge? Some RRs brought up their concerns on pushing down hill. Greg asked Dee Dee. Dee Dee stated that Greg is the expert and it is his liability so Greg needs to provide guidance.
 - Rick had a motorist cut through the E Lane and had the cones knocked out of his hands. Sign board and other responders were already there. Be ready for anything.

- The team reviewed a center lane blocking event.
- Andy, Alan and Matt are all headed to other places. Best of luck to you all!
 - Some route changes coming.
- If you have a person interested in a position, please give the office number NOT Cody's cell phone.
- Delays in safe tows arriving was asked by a Road Ranger. Mike gave an excuse that it is because of Irma. The issue is known.
- Sherrell passed out the survey. There are changes in the format from last time. Answer to the best of your knowledge.
- Shift changes have not been bad.
- Break times:
 - It is 15 minutes total, not each time.
 - Check your phone status. If you are on break, set it is break. When you get back on the road, put it on Patrolling. This will save a lot of time of investigation.
- Inspections:
 - Truck 207 is out of oil but Mike knows. Mike is out of oil.
- Some new Rangers are coming but haven't started yet. Hopefully we can get the clearance back soon.
 - Cody has 1 or 2 more to pass along as well.
- Broad Spectrum and Road Rangers meeting will take place at some point. Date still to be determined.
- Ryan thanked everyone for their efforts during Hurricane Irma.
- Ryan went over making sure you have the correct location when creating an event. With RAMP, lots of issues can pop up. When creating an event, the first option is not always the correct one. Be careful.
- Ryan wished the Road Rangers departing the best of luck.
- Safety Meeting adjourned.
- Contractor meeting starts.
- Dee Dee went over reflective tape for trucks. See document below.

- The bumper is fine but along the side needs to be adjusted.
- Greg brought up the logos and body work and working around that.
- The FDOT Logo is still pending.
- Trucks are still pending. Only 1 has all the way completed. Remaining sign boards shipped today. There is still items that need to go on the trucks that are here. A fire extinguisher mount is still pending as well.
 - Only 2 trucks are in service but Truck 208 is still missing numerous items.
 - Dee Dee get Cody and he gave an update on equipment still missing on trucks. Cody ordered most of the items and hope to have soon.
 - Dee Dee wants to make sure when the rest of the trucks arrived they set-up goes smoothly. This is taking too long.
 - Cody asked that Sherrell inspect truck 3 as it should be done (closest).
 - Cody is trying to get one truck done all the way and that it is functional before rolling the rest of the trucks.
- No sponsorship update.
- Greg brought up the delays on fl511.com images. Live stream like the media would be too costly. Activu should be able to handle that in the near future.
- Meeting adjourned.

17. **SERVICE PATROL VEHICLE LOGOS AND MARKINGS**

Service Patrol Vehicles shall be painted white and shall only have the identification markings listed below. Markings shall be attached on the areas designated by the Department.

The Department will provide only the FDOT identification logos for each vehicle. All other markings shall be procured and installed by the Vendor. The Department shall approve the design of all identification markings prior to Vendor procuring and installing.

Required Identification Markings:

- Eleven (11.5) inch diameter F.D.O.T. logo (both sides).
- Eight and a half (8.5) inch by nine and a half (9.5) inch SunGuide logo (both sides).
- Two (2) inch black letters "A FREE SERVICE" logo below the F.D.O.T logo.
- Pickup trucks shall also have "A FREE SERVICE" logo on the rear bumper.
- All vehicles shall have a three-digit number placed on or near the driver's door and the rear bumper that shall identify each patrol vehicle. The numbers shall be sequential, all starting with "2_ _," such as 201, 202.
- "Dial *FHP (*347)" painted or affixed in two-inch (2") white letters on blue background.
- Traffic Incident Management logo on sides of vehicles and 2" wording "Traffic Incident Management" to be placed on back bumper.

Required Conspicuity Markings:

A single two (2) inch wide, red/white strip of reflective tape applied so as to cause the limits of the truck from any angle to be visible at night when illuminated by oncoming traffic.

- The tape should be applied at a minimum height of four (4) feet, but may vary according to truck or body configuration.
- On the rear of the vehicle the tape shall be applied to the upper portion of the bumper.
- Gaps in the tape where members protrude or the configuration does not lend itself to tape application shall be considered normal.

All markings and decals shall be maintained in a clean, bright and readable condition throughout the term of this contract. Markings' placement may vary due to vehicle type and configuration but shall be approved by the Department.

Should a Service Patrol Vehicle become permanently inoperable for any reason or should the Service Patrol contract be terminated for any reason, the Service Patrol Vehicles shall have all logos referencing this contract permanently removed before being junked, sold, or placed in private service.

The Department may require the addition/deletion of markings at any time during the contract.

Vendor may apply Department approved Service Patrol Sponsorship markings and/or decals to Service Patrol Vehicles, provided that:

- Sponsor markings/decals do not cover any FDOT required logos.

