



Road Ranger  
Safety  
Meeting  
10/05/2016

Metric Engineering on behalf of FDOT District 2

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# ROAD RANGER SAFETY/TRAINING MEETING AGENDA

October 5th, 2016



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|--|-----------------------|
| 1. FIRST COAST ROAD RANGERS PRESENTATION – | Cody Parham           |
| 2. FDOT ITS Operations                     | Dee Dee Johnson       |
| A. MOT General Discussion                  |                       |
| B. SPARR                                   |                       |
| C. Hurricane Matthew                       |                       |
| D. Radio, Battery and Charger Update       |                       |
| E. RR 205-Dykes Crash Review               |                       |
| F. RTMC New Hires                          |                       |
| G. Comment Cards                           |                       |
| H. Procedural Errors                       |                       |
| 3. AVL                                     | Sherrell Lall         |
| A. Breaks/ Shift Changes                   |                       |
| B. Inspections                             |                       |
| C. Ride-Alongs                             |                       |
| 4. TMC SUPERVISOR CONCERNS                 | RTMC Staff            |
| 5. ROAD RANGER OPERATOR QUESTIONS          |                       |
| 6. ACTION ITEMS                            |                       |
| 7. FINAL COMMENTS                          | Dee Dee/Greg/Marshall |

## CONTRACTOR MEETING

- Road Ranger Contract Update
- Sponsorship Update
- Statewide Update

- RISC
- TIM
- Road Rangers
- **First Coast Road Ranger Contractor concerns**
- **General Discussion**

Notes:

- Cody opened the meeting and welcomed everyone.
- Cody asked Johnny why they have these meetings.
  - Once a month to see how we are doing and learn from others
  - 3 accidents since the end of July. First Coast was not at fault on any of these but be ready for anything. Keep your head on a swivel. All 3 drivers were OK.
  - Be careful. Stay alert. Good job.
- Lots going on with Hurricane Matthew coming soon so the Team worked through MOT pictures quickly.
  - Buffer and taper are important to use properly.
  - Use a back-up Ranger when needed. Safety first. Make sure you are set far enough back so through traffic and ramp traffic can see you. Don't park and set up near (or in) a bend.
  - The Team reviewed the tanker rollover and how to handle a split scene. Nice job.
- Truck inspections:
  - Communicate with your Supervisor. The Rangers should be figuring out that things are missing prior to an inspection. This is part of shift change. Why can't the Rangers find things during an inspection but Cody/ Mike can find it when they get back to the yard? Know your truck. Take your time.
  - Sherrell:
    - Most cones have been addressed with reflective tape.
    - One truck needed to get more Safe Tow Brochures. Should be stocked now. Dee Dee has more in her office.
    - Only use at potential safe tow situations.
    - Things Sherrell has brought up seem to have been addressed this past month.

- Shift changes:
  - o Cody and Sherrell both have witnessed NO issues. Keep it up.
- Uniforms:
  - o Johnny needs a new safety vest. Cody is handling.
- Employee IDs:
  - o No issues.
- Break times:
  - o The August report was concerning. Lots of breaks during peak hours. Here and there is OK but there is no need to be taking a break at 6:15PM and same with the AM shift at 11:50AM. You are just shorting your shift.
    - The PM guys are doing this during a rush period making it worse.
  - o Times have been good overall. First two weeks for September were good but the last two weeks slipped again back into the rush periods.
    - Is there a way to track events being managed compared to break times?
      - Lots of work and no clean way.
      - This is more repeat offenders not a one off.
    - Typically the same drivers and Cody will follow up with Sherrell.
- SPARR has been slow on 1 phone around 4PM. Some phones aren't holding their charge well. Cody has new chargers.
  - o Cody will get Mike a couple of chargers.
  - o Ryan brought up that Pete is looking into updating the App with some new money. The platform and App are very outdated. 5+ years.
    - Mike brought up 9B not having locations.
      - Ryan stated that the TMC is in the process of adding 9B.
  - o Tag field has limited amount of characters but the Ranger can still call it into the TMC.
  - o Ryan said to hold onto the ideas until Pete actually receives the money.
- Rangers need to be careful when you input your location and direction. Be careful. It won't always be the top of the list.

- Ryan stated that this will get even more confusing as arterial roadways get added to SunGuide.
- The Rangers brought up receiving the wrong direction and we just need to communicate on both sides.
  - RTMC needs to notify Ranger of location changes.
- Cody likes the new 511 App. Ryan not so fond at this point. Cody uses the CCTV images.
- Ryan went over for the Rangers to keep an eye out for construction securing their zones with the Storm coming.
- If you are at a scene make sure you are providing updates from the scene.
  - Responders coming and going.
  - Bryan Dykes not listening to TMC direction to turn around, that he was headed the wrong direction and he ignored for numerous exits.
  - If you are stopped at a scene call it in and create an event. TMC had FHP roll out to check on a Road Ranger that was stopped for over a half hour without a SunGuide event and not picking up his radio. He turned out to be working something. Communicate.
  - When lanes open and/or close call it in!
  - When you depart a scene call it in. When things get busy it is hard to tell if you just depart yourself and not notify anyone.
    - Ryan went over that give a minute or 2 between calling in again and again. There is no reason to call in 3 times in less than a minute and get frustrated if TMC is on the other line.
  - Don't talk to the media. Period. Don't do it.
    - Direct them to the FDOT PM and PIO.
  - Dee Dee stated that she is meeting with Greg shortly to form a game plan for Hurricane Matthew.
  - Red Tag like crazy so abandons can be cleared from the roadway prior to Hurricane Matthew.
  - Be ready to work!
  - Don't put yourself in a dangerous situation. We can make turns prior to bridges if wind speeds spike.

- TMC will stay in contact with Rangers about wind speeds on bridges and dangerous conditions during the storm.
- Greg brought up contraflow. That decision will have to be made tonight for Thursday.
- Greg went over that First Coast's busiest time will be Thursday afternoon/ night as people evacuate.
  - Keep the travel lanes open and people moving.
- Greg and Tracy discussed I-75.
- First Coast will not have a gas service tank. Cody and Mike will communicate what gas stations are open and which ones have gas.
- A Ranger brought up bald tires. Might have taken a turn to fast. Ranger will follow up with Mike. Communicate with your Supervisor.
- Greg brought up that when rain hits visibility of your truck is reduced so keep that in mind.
- Be ready to work for Matthew. Meeting adjourned.
- No Contractor meeting to take place as the First Coast/ FDOT H Contract Meeting with Pete Vega is in 1 hour.



## ROAD RANGER SAFETY MEETING WEDNESDAY, OCTOBER 5, 2016



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