



Road Ranger Safety Meeting 3/4/2015

FDOT- District 2



ROAD RANGER SAFETY/TRAINING MEETING AGENDA

March 4, 2015

- 1. First Coast Road Rangers Presentation – Greg Gaylord/Marshall Adkison**
 - **Ryan Crist – I-95 MOT**
- 2. FDOT Road Ranger Project Manager – Donna Danson/Josh Reichert**
 - A. Reports**
 - **TMC Supervisor**
 - **AVL Reports – Holly Walker**
 - **Ride Alongs – Holly Walker**
 - B. Road Ranger Media Event – 3-3-15**
 - C. Road Ranger Status Sheets**
 - D. Road Ranger 511 Spanish Version Sheets**
 - E. Fuel Guidelines**
 - F. MOT Examples – SLIDES**
 - G. Road Ranger Operators' questions**
- 3. Action Items**
- 4. *"Your Vest Won't Stop This Bullet"* - Donna Danson**
- 5. Final Comments – Josh Reichert/Greg Gaylord/Marshall Adkison**

CONTRACTOR MEETING

- **ROAD RANGER DMS ISSUE – Contract end date- 6/30/16**
- **SPARE VEHICLE CONDITION**
- **ROAD RANGER TMC/SHRP2/DONNA**
- **SIT IN**
- **SPONSORSHIP UPDATE**
- **FIRST COAST ROAD RANGERS, LLC. CONCERNS**
- **GENERAL DISCUSSION**

Meeting Minutes:

- **First Coast Road Rangers Presentation – Greg Gaylord/Marshall Adkison**

- Marshall Adkison went through the Road Ranger Safety Presentation.
 - Speed has not been an issue, though he has come up on a few people going the speed limit. Road Rangers shouldn't be afraid to go 5 MPH below and hang in the far right lane.
 - Marshall posed the rhetorical question "why we have these meetings?" It is to share lessons learned and improve the Road Ranger's safety.
 - Discussed MOT at length. Keep eye on traffic. Do not become complacent and too comfortable in your environment.
 - Road Ranger comment: TMC Road Ranger Dispatch number back to 359-6842. Ryan to assist Cody in setting default number back since FHP has addressed.
 - Long discussion about diesel, how their engines work and types of vehicles involved. Recap:
 - If vehicle needs diesel the Road Ranger should call their Supervisor. The Road Ranger Supervisor will make a decision and contact the TMC Supervisor/ Manager about how it will be handled. Most likely outcomes are safe tows for smaller vehicles and provide MOT until assistance arrives for larger vehicles. Larger vehicles can be safe towed to a shoulder if it is in a travel lane or dangerous location.
 - Greg Gaylord remembered to mention that a Road Angel was detained and provided a warning to not operate on the roadways in Florida again or they will be arrested. This happened at the 95NB at CR-210 crash last week.

A. MOT Examples – SLIDES

- Marshall went through several slides of actual Road Ranger MOT. Notes:
 - Pull up behind first truck when possible
 - Continue MOT when needed (and possible)
 - Presence of guardrail and construction cones/ barrels can be a reason for shortened MOT on the Road Rangers part.
 - Keep your head on a swivel.
 - Try to deploy all of your cones if/ when possible

B. Reports

• **TMC Supervisor**

- Ryan Crist went over several items
 - Gave kudos on behalf of FHP and the TMC on a job well done with the Monday Buckman fatality. Resources were stretched thin, Countywide, and the job done by all parties was commendable.
 - Ryan asked how the immediate dispatching of the back-up Road Ranger was going on bridges. Ryan addressed with the TMC after last meeting's comments. Road Rangers stated it is much improved. Ryan asked that if you think you need to go and assist please contact the TMC beforehand to check as we have had a couple of situations recently where a third (not needed) Ranger has arrived unexpectedly.
 - Ryan asked about the 295 and Dames Point issue with Transfield. Turns out Transfield went to a scene on the Dames Point where a Road Ranger was working. JSO had a car chase in progress and tossed out spikes to stop the car. JSO had the car pulled over after it drove over the stripes and Transfield abandoned the Road Ranger on the other side to pull in front of the JSO incident scene.

Transfield remained on scene for approximately 30 minutes while not providing MOT. Road Rangers had to pull behind and provide MOT.

- Ryan followed up with asking about why the Road Ranger was on scene for their entire shift and OT for the 95NB near CR-210 incident. Road Rangers stated how JCS didn't have enough resources so law enforcement asked the RRs to stay. FHP will be following up with JCS to discuss this issue.

- **AVL Reports – Holly Walker**

- Holly stated that this is an area that has shown much improvement. Turnarounds have been quick at the yard and the Rangers seem to be in the required operational status. Truck 207 (Luis and Valentino) 206 Tracy Hale have done a fantastic job of being consistent and accurate.

- **Ride Alongs – Holly Walker**

- Holly gave kudos for her ride alongs. The Rangers remained professional and courteous to who they assisted as well as to the TMC. She managed to stop with 4 DAVs in a 1 hour ride along!

B. Road Ranger Media Event – 3-3-15

- Donna set up for Cody to meet with Ron Tittle. Both Donna and Cody were unaware that it would be recorded. Cody will make sure that Donna is present for all of these types of inquiries moving forward.

C. Road Ranger Status Sheets

- 10 laminated copies were provided by Ryan Crist to Cody.

D. Road Ranger 511 Spanish Version Sheets

- Donna provided these to Cody previously.
- Road Rangers requested a card or flyer be made to explain what the Road Ranger program is in Spanish.

G. Road Ranger Operators' questions

- Donna went through questions/ scenarios with the Road Rangers:
 - When possible, the second Road Ranger to arrive as back-up to a scene should park behind the 1st Road Ranger truck.
 - When traveling one direction and assistance looks needed in the opposite direction of travel the Road Ranger should turn around and assist the motorist by pulling up behind them. Parking on the northbound side to assist the southbound side creates two unprotected incident areas. The exception to the rule would be if the Road Ranger detects a state of emergency (life of injury) where seconds/ minutes matter than they can park on the opposite side. Road Rangers do have CPR certification.

H. Ryan Crist – I-95 MOT

- Josh went over the SHRP2 TIM Training and how FDOT is creating a condensed course that the Road Rangers will take as part of their training. The Road Rangers will take that course at the FDOT TMC and spend some time with the TMC Operator to get an idea of what the TMC side of things look like (the TMC continues to do Ride Alongs with the Road Rangers as part of their Certification Program).
- Ryan Crist discussed taking the class the other week with Josh. A dialogue began as the afternoon following the training Ryan drove by 95SB north of Emerson where two rangers had discontinuous MOT leaving a gap between them and the incident scene. Ryan stated how drivers can be careless so set MOT up in a way to protect yourself from the worst drivers and the unexpected.

I. Action Items

- Road Rangers asked that while Red tagging abandons that the TMC does not input the activity for them and depart them from the event as they remain in scene for several minutes after since they need to fill out the red tag, put the red tag on the car, pick up MOT and get back to the truck. This can cause an issue as it

appears they are idle for an extended period while set to PATROLLING. Ryan Crist while discuss with the TMC.

Final Comments – Josh Reichert/Greg Gaylord/Marshall Adkison

- Josh thanked the Team and stated that we will do the **Your Vest Can't Top this Bullet** video at the next Road Ranger Safety Meeting. The Meeting was adjourned.

CONTRACTOR MEETING

- **ROAD RANGER DMS ISSUE – Contract end date- 6/30/16**
 - This decision has been finalized and will not be put up for bid at the end of this fiscal year (6/30/15).
- **SPARE VEHICLE CONDITION**
 - DMS has been ordered through LITESYS. Jason/ Tanesha maybe needed to assist with programming messages. Four weeks to build and two weeks to be delivered so we should have DMS arrival around mid/ late April. This will bring the spare truck up to contracted agreement.
- **ROAD RANGER TMC/SHRP2/DONNA**
 - See notes above under the 95 MOT agenda item. Donna wants a quiz at the end of the SHRP2 TIM condensed training FDOT is creating.
- **SIT IN**
 - Donna will be sitting through the entire new hire training process for First Coast's next new hire.
- **SPONSORSHIP UPDATE**
 - Can use existing sponsors through the end of Contract (6/30/15). Josh Reichert stated that we shouldn't go after Chik-fil-a at this time as it might be too cavalier for Central Office and current Travelers agreement. Traveler's distribution of funds is still not confirmed. Pete/ Josh/ FDOT has been firm with Central Office that TPO needs to be looked at like a sponsor and those funds cannot be counted on. Josh would like to see TPO funds help expansion into St Johns County and other areas.
- **FIRST COAST ROAD RANGERS, LLC. CONCERNS**
 - Discussed tone (or lack thereof) in emails and the need to pick-up the phone.
- **GENERAL DISCUSSION**



D2 ROAD RANGER SAFETY MEETING WEDNESDAY, March 4, 2015

NAME	ORGANIZATION	ADDRESS	JOB TITLE	PHONE	EMAIL ADDRESS
Danna DANSON	FDOT	2198 Edison Ave, 32204	D2 ITS operations P.M.	904 360-5635	danna.danson@dot.state.fl.us
Marshall ADKISON	FDOT	7405 Philips Hwy	FCRR	904 545-9955	MAG ADKISON Towing.com
Ryan CRIST	Metric	2198 EDISON AVE, Jax 32204	TMC MANAGER	360-5456	ryan.crist@dot.state.fl.us
Michael Harper	Metric	2198 Edison Ave, Jax 32204	Operations Supervisor	360-5461	Michael.harper@metriceng.com
Holly Walker	Metric		Senior Traffic Engineer		holly.walker@metriceng.com
JOSHUA REICHERT	FDOT	2198 EDISON AVE	ITS MANAGER	360-5642	JOSHUA.REICHERT@DOT.STATE.FL.US
Greg CANOAS	Road Rangers	6831 W. Beaver St	supervisor	781-1202	greg@firstcoastroadrangers.com
Jason Burney	FCRR				
Bryan Coleman	FCRR	5066 Park St.	Lead Ranger	993-6911	colebill89@gmail.com
Jesse Newson	FCRR		Road Ranger	9046747716	
Valentino Anthony	FCRR		Road Ranger	703 509-0729	



D2 ROAD RANGER SAFETY MEETING WEDNESDAY, March 4, 2015

NAME	ORGANIZATION	ADDRESS	JOB TITLE	PHONE	EMAIL ADDRESS
Robert Rowe	FCRR		DRIVER	728-5365	BR0146@conquest.net
Rick TRIPP	FCRR	8164 PARKIN ST JAX 32220	Driver	703 7447	RT 44 @ GMAIL .COM
Matthew Hammock	FCRR	Beaver	Driver	859-8426	
Lyng Lee Lambert	FCRR		Driver	993-0564	
Cody Parkam	FCRR	6831 W. Beaver St.	supervisor	508-88760	cody@firstcoastroadrangers.com
Mike LIVINGSTON	FCRR	7405 Philips Hwy	SUPERVISOR	508-8325	MLFIRSTCOASTROADRANGERS@GMAIL.COM
Nick Kouvatsov	FCRR	Beaver	Driver	888-3812	THXHomeTheater@gmail
Nick Mcvey	FCRR	Beaver St	Driver	616-5852	mcveynick@yahoo.com
James Leigh	FCRR	↑	Driver	465-2179	on file
Robert Williams	"	"	"	614-6028	