



# Road Ranger Safety Meeting

**04/04/2018**

Metric Engineering on behalf of FDOT District 2

# ROAD RANGER SAFETY/TRAINING MEETING AGENDA

April 4th, 2018



**1. FIRST COAST ROAD RANGERS PRESENTATION –**

**Cody Parham**

**2. FDOT ITS Operations**

**Dee Dee Crews**

- A. New Road Rangers**
- B. MOT General Discussion**
- C. Procedural Errors**
- D. SPARR/ Radio Communication**
- E. Road Ranger Operation Updates**
  - a. Coverage**
- F. Locked Out of Truck**
- G. Authorization Codes**

**3. AVL**

**Sherrell Lall**

- A. Breaks/ Shift Changes**
- B. Inspections**
- C. Ride Alongs**

**4. TMC SUPERVISOR CONCERNS**

**Ryan Crist**

**5. ROAD RANGER OPERATOR QUESTIONS**

**6. ACTION ITEMS**

**CONTRACTOR MEETING**

- **Road Ranger Contract Update/Concerns**
- **Safe Tow Issues**
- **Expansion Update**
  - **Truck Update**
- **Sponsorship Update**
- **General Discussion**

Notes:

- Cody opened the meeting and welcomed everyone.
- Anthony Lamar's first day by himself is tomorrow.
- Mike is in Gainesville today assisting their new drivers.
- Cody is trying to get a Duval RR to ride along the next few weeks to assist the new Gainesville drivers transition.
- Doug had some issues with calling the TMC on the motorist's behalf asking for FHP. Though that is outside of Road Rangers SOP Doug mentioned some one-off circumstances that the RR calling for a motorist might be needed. FHP prefers to have the call come into their system for tracking so just a TMC Operator leaning over to request won't work. You can call directly into FHP or have the TMC Operator transfer you. Ryan mentioned that the FHP DO might ask to speak with the motorist since the RR is calling on their behalf. This process should only be used as a last resort. For the most part, if the motorist can call, they should.
- Cody went over call-outs. We need to be prepared to work. There are legit times where people cannot work but we all have a commitment to do our job. There are a few who always help out. Bring a Dr.'s note when out.
- Please be careful not to lock your keys in your truck. Having a ride along with the Gainesville person did not help as they were supposed to stay in the truck. Crack a window. Be careful.
- Cody went over the reverse MOT that the taper went the wrong way and only 5 cones were used. No one claimed the MOT. The MOT was backwards. No clue what was going on there.
- Cody went over the brush fire that Jim Elvers worked. If the fire is too big, don't use your fire extinguisher. Use your judgement. Jim used it and it didn't put the fire out. If a vehicle fire happens later in that day and he needs that fire extinguisher he is out of luck. Be smart and use your judgement.

- Cody went over all of the issues the last 2 weeks with authorizations. Way too many mistakes. It takes time from Mike, Cody and Ryan to correct. 9 codes Ryan had to locate that would have been missed funds. What will it take? Daily tickets? Make sure you are writing them down when you receive the code. Feel free to ask the TMC Operator at the end of your shift to repeat them if needed. Tracy brought up SPARR. Ryan will look into a way for it to be displayed there but it doesn't help Cody get the codes. Use down time at a scene to ask for it and write it down at that time.
- Rt. 5 is waiting to get the radio charger replaced. No other complaints about radios.
- Cody went over CPR training that is coming up. If it is your time. You need to be there. Not a lot of options and we need to get it done. Thank you.
- Discussed the 95 near Airport incident and how motorists were driving through the MOT. We had 2 complete closures at the same time and FHP was thin. JSO was slow to respond. The TMC was trying and the situation was dangerous. The situation has been noted by all agencies and hopefully when JSO joins the building it will help situations like this.
- Sherrell went over how they are refining the inspection list. Rt. 7 was a CALL 511 message inputted incorrectly and only displays the 1<sup>st</sup> phase over and over.
- Break times have been pushing 30 minutes and that is with her removing the time of her fixing the PATROLLING/ BREAK issue that is still an issue. This takes a lot of time. Set your status properly. Avoid peak period break times. One offs are fine but a pattern is an issue.
- Shift changes were good outside of a long shift change. Cody will follow up with Sherrell on the hour plus shift change. A set of jumper cables got fried again which caused this delay.
- All but 3 trucks are swapped over to the tablet. Things are going well. When power is low it will swap status randomly. Ryan asked that they call in to the TMC and ask for Ryan when it happens so he can monitor in real-time and dig in the database.
- Cody went over how to reset the App. That might help some weird issues.
- Greg wanted to make sure that all Road Rangers know that there is a backup camera in all new trucks. Road Rangers shouldn't be backing up in the first place.
- The meeting was adjourned.
- Contractor Meeting:
  - o Greg is just waiting on General Motors on trucks. It is out of his hands. He should receive the trucks by the end of April. That should be all of the trucks. Looking at mid-May from when the trucks should be ready, wrapped and stocked.

- Express Lanes are looking like the end of the year and FCE might be even longer if it Dragados walks. Greg said GM stated that 90 days is a typical turnaround so he asked Dee Dee give him about 115 days' notice to get more trucks for Express Lanes and FCE when needed.
- Contract is with Procurement and numerous edits need to be done before it can be finalized. Dee Dee, Pete and Alex are working on those now.
- Dee Dee brought up the issues with the class c safe tows. Greg doesn't have them on stand by for this contract so they need to pull them as needed off a prioritized list. Greg is working on that in house.
- Nothing new on the Sponsorship with State Farm.
- Meeting Adjourned.



## Road Ranger Safety Meeting

WEDNESDAY, April 4th 2018



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