



Road Ranger Safety Meeting 05/02/2018

Metric Engineering on behalf of FDOT District 2

ROAD RANGER SAFETY/TRAINING MEETING AGENDA

May 2nd, 2018



1. FIRST COAST ROAD RANGERS PRESENTATION –

Cody Parham

2. FDOT ITS Operations

Ryan Crist

- A. MOT General Discussion
- B. Procedural Errors
- C. SPARR/ Radio Communication
- D. Road Ranger Operation Updates
 - a. Coverage
- E. Authorization Codes
- F. Media: What to do
- G. Crashes: What to do

3. AVL

Sherrell Lall

- A. Breaks/ Shift Changes
- B. Inspections
- C. Ride Alongs

4. TMC SUPERVISOR CONCERNS

Ryan Crist

5. ROAD RANGER OPERATOR QUESTIONS

6. ACTION ITEMS

7. FINAL COMMENTS

FDOT/ 1st Coast Road Rangers

Notes:

- Cody opened the meeting and welcomed everyone.
- No new Road Rangers there but James will be doing Gainesville in the future. He has done really well with the ride alongs. He will do route 3 tomorrow.
- Cody went over work flow when you stop at an event. Call it into the TMC. Make sure you create an event and call the TMC and pass on the info. We had a RR stopped with no event and didn't pick up the radio. TMC was worried about him. Create an event, call the TMC and keep your radio on you.
- There have been issues with the tablets. Tina will give her tablet to Ryan to look at. The phones work fine but the tablet isn't working. Red/ Pink bars, won't create events/ or receive an event, status changes and no comm have been the main issues. Ryan will troubleshoot once he has the tablet.
- Cody went over how to reset the App.
- Leave the tablet where it is in your truck. Jerking it around will damage the charger.
- Make sure the phone stays charged. No reason that should die.
- TURN YOUR CODES IN. No excuse to not turn them in, turn them in incomplete, missing codes, poor handwriting, etc. Not paying you OT if you don't have an OT code. Cody, Mike and Ryan spend way too much time on this.
- No more tow tickets as Adkison is going electronic as well. Make sure all parties have the correct authorization code.
- Cody reviewed MOT with the group including examples.
 - o Discussed on ramps and safely getting traffic into the through lanes.
 - o Reviewed one scene where cones are straight line while setting up a lane closure. Need to do the taper first. Truck was pointed the wrong way so people couldn't see the message board and if it, the truck would go into traffic.
 - o Dangerous set up due to RR cone placement, setting the taper after the fact and truck placement.
 - o Taper needs to be more than 4 cones. Stretch them out if need be. Taper should almost look like a wall of cones for oncoming traffic.
 - o Use all 15 cones all the time.

- Cody reviewed a law enforcement request by FHP for Tina not to put her cones out on I-295 near Lem Turner in the middle of the day. The car was in the tree line and Tina was on the shoulder. She was there for an extended period of time. She sat there and the only service she provided was to help the wrecker get the car out of the woods. The trooper didn't want to cause a back up which is why he asked for no cones. That time of day with cars that speed you need to set up your cones per SOP. If you encounter this, tell the law enforcement officer it is your SOP and you are required to. If they still say no, call your supervisor who can work with the TMC and FHP DO to resolve. Greg agreed with the trooper. Quick can be good, despite the event being 45 minutes with the Road Ranger exposed. No wrecker was on scene when Tina arrived. Greg stated that the VMS also slows down traffic despite having no cones. Greg thinks the trooper was thinking clear the call as quick as possible. Greg stated that Tina, or whoever, needs to make sure the TMC logs that it was at FHP's request. Greg stated that if FHP is there and in charge, you take direction from them. Several Road Rangers were worried about insurance and job security. Greg said it doesn't matter. Greg stated that FHP has all of the information and if they say don't place cones, don't put them out. Ryan disagreed with Greg and said if Dee Dee saw that she would say the same thing. Cones are per SOP. Those cones should be out prior to going up to the law enforcement personnel. Your safety is first. The Road Ranger is the MOT expert, not FHP.
- Cody reminded all Road Rangers to remain safe and be ready for anything.
- When in route to an event you can use a shoulder or turn around. Do NOT use the express lanes project area. That is an active construction zone. DO NOT GO THROUGH THERE. Even if you don't see anyone don't go through it. Construction zones are not to be used. Jim Elvers brought up using it since there are no shoulders. Ryan stated that he can't use it. Jim wasn't pleased with it and stated he didn't see anybody. When Craig called it in people were there. Cody told him that he can't use it and he is not paid by stops. Ryan stated that it is what it is. You can run through construction zones, especially active ones, to assist someone. It is frustrating but you need to sit in traffic.
- Cody went over using a ramp to help elevate a vehicle to assist changing a tire.
- The team went over some radio issues that have been covered before. Ryan recommended the Ranger to call the TMC and see if Amanda can help. If she can't, use Williams Comm.
- Andy brought up the TMC being hesitant in sending him as back-up. Could have been several reasons. Shift change back-ups should be dispatched quickly. Anything at the 295/ SR-202 needs back-ups on those ramps.
- Ryan covered the ITS coverage that is being installed along SR-202. Should help route 6.
- Rehashed some issues with AM Contractors. Ryan reminded the Road Rangers to report issues with AM Contractors to the TMC to document.

- Ryan went over some Route shifts once new trucks come on line. Should we look at a better turn instead of Airport Rd?
- Discussed FWB and Overland Projects. Overland is nearing significant completion.
- Cody went over the proper procedure for when an Road Ranger is involved in a crash. Get out of the travel lane if you can, notify the TMC, call your Supervisor, call law enforcement (or work through the TMC), check on other motorist, take pictures (VIN, tag), set yourself to service via SPARR. Try to remain calm and in control.
- Team went over someone who seems to be soliciting work. Person had the woman kept in his back seat. Don't put yourself in danger. Greg brought up to take picture of car and tag. Send it to your supervisor. Mike or Cody can coordinate. Leave scene.
- If approached by the media, direct them to Dee Dee and FDOT.
- Sherrell went over breaks and shifts changes. There is some weirdness but the tablets made things worse this month. Cody is pulling tablets from trucks until resolved.
 - o Break times are long and she has to sift through who is patrolling or breaking. Happened on overnights as well.
 - o TMC happy to log you off if you need to.
- Inspections Rt. 1 needs to clean up the truck. Hoarding. When cleaning up trucks make sure items end up in the correct area.
- One RR used an emergency turn around during a ride along with Sherrell when they should not have.
- Meeting adjourned.
- No Contractor meeting.



Road Ranger Safety Meeting

WEDNESDAY, May 2nd 2018



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