



Road Ranger Safety Meeting 09/05/2018

Metric Engineering on behalf of FDOT District 2

ROAD RANGER SAFETY/TRAINING MEETING AGENDA



September 5th, 2018

1. FIRST COAST ROAD RANGERS PRESENTATION –

Cody Parham

2. FDOT ITS Operations

Dee Dee Crews

- A. MOT General Discussion
- B. Safety
- C. Procedural Errors
- D. Road Ranger Operation Interaction
 - a. Communication
 - b. Dispatch
 - c. Event Information
- E. Phone/ Tablet Issues
- F. Weekend Expansion and I-10 Baker
- G. Misc. Roadside Assistance
- H. SPARR Update
- I. SLERS Radio
- J. Expectations of Program

3. AVL

Sherrell Lall

- A. Breaks/ Shift Changes
- B. Inspections
- C. Ride Alongs

4. RTMC SUPERVISOR CONCERNS

Ryan Crist

5. ROAD RANGER OPERATOR QUESTIONS

6. ACTION ITEMS

7. FINAL COMMENTS

FDOT/ 1st Coast Road Rangers

CONTRACTOR MEETING

- **Road Ranger Contract Update/Concerns**
- **Expansion Update (Rt 16, Duval Weekend, FCE and EL)**
 - **Truck Update**
- **Sponsorship Update**
- **General Discussion**

Notes:

- Cody opened the meeting and welcomed everyone.
- Had a safe month. Daniel is back and doing ok.
- Cody advised we have several new hires but Tristen was the only one there so he introduced him.
- Had several issues with SPARR this last month including login problems and others. SunGuide was updated yesterday which caused some problems but should be clear now. Ryan advised Turnpike is testing a newer version of SPARR that has been stable so far. We hope to do the upgrade ourselves next month. It fixed a lot of the previous issues and will be much more stable. For now, always try to turn the phone or tablet off and back on to see if that will fix it.
- Mike advised the tablet mounts are getting weak and flopping around so make sure that the cords are safe and not getting pulled on and damaging the tablet. Cody advised they are working on a more permanent mount to hold it better.
- No real issues with communication or service on the new routes that are further out. FHP is happy to have them out there helping.
- Cody advised weekend routes should be starting by September 22 in Duval. Will do 6 or 12 hours shifts, whatever the drivers prefer running from 7AM to 7PM Saturday and Sunday. Will be two trucks, 1 covering all of I-295 and 1 on I-95 from Pecan Park to OSA and extending as requested by Law Enforcement.
- Please do not go down to 2209 on 9B. We will only be covering that area if Law Enforcement requests us to go help someone.
- Cody asked that the RR get with him on scheduling and not just swap shifts on their own.
- Still having issues with cones being out. Cody passed someone on the way to the meeting today that was stopped with no cones. Have to get them out. Also went over a few instances of bad MOT from the last month.

- Have been having issues with CSOs managing scenes. Too many showing up or stepping out into travel lanes while working. Cody advised to not take any additional lanes unless specifically asked to do so by an LEO.
- Cody hasn't seen any major issues with inspections lately. Sherrell asked that they make sure they know where the different required items are in the truck. She has had problems with RR having to search the entire truck to find certain items. Make sure to put items back in their assigned spots. They have labels in there to show you where they go.
- Please be aware of your break times during the AM and PM peak times.
- Hurricane season is here. Be prepared if something hits. Everyone will be working to cover the extended shifts if one comes our way. Make sure to keep tanks and gas cans full at all times during storms if possible. Try to use Gate gas stations if possible.
- Everyone did much better with codes this month but we are still having some issues with transports so make sure they are all being turned in.
- Please make sure to get the RR dispatchers attention before speaking. We have 1 person handling 10 RR at a time so they are very busy and need to know who they are talking to.
- When AM contractors get on scene, we need to get with them and let them know they are taking over and the RR is picking up their MOT. We need to hand over the scene. If it becomes an issue, let DeeDee know so she can send issues to their contract manager.
- If you come across people showing up on scene to help a motorist for a fee, let the TMC know so that we can pass that info on to FHP and they can send a trooper. Had an issue last week in St. Johns county and they are not allowed to do that. Person going by "Mike the Mechanic."
- Please make sure that we are logging all events. Has been more of an issue with the western RRs but that is how the program is funded so all events and activities need to be logged.
- FHP is still short staffed and asked that if a RR comes up on a minor crash, please let the motorist know that it will be a while before a trooper can get on scene so if there are no injuries. See if they will do a blue form (self report of an accident). Mike asked if the RR can carry blue forms to give to RR and Ryan advised he will check on the procedure to see if that is something we can do.
- If you come up on a minor crash on the left shoulder, please try to get the motorist to move the right shoulder if possible.
- Please make sure to get approval for gas before giving it to the motorist. If it is a safety situation and needs to be handled quickly, advise TMC so a note can be put in the event.
- Please make sure to log out at the end of your shifts.
- Meeting adjourned.



Road Ranger Safety Meeting
WEDNESDAY, SEPTEMBER 5th 2018



| NAME | ORGANIZATION | ADDRESS | JOB TITLE | PHONE | EMAIL ADDRESS |
|----------------|--------------|---------|-------------|-------|---------------|
| Dee Dee Adams | FDOT | | D2 ITS Ops | | |
| LeMarr's Trand | FCRR | | Road Ranger | | |
| Rock TRIP? | FCRR | | RR | | |
| Tina Dickerson | FCRR | | RR | | |
| James A. Elms | FCRR | | RR | | |
| Tristen Mason | ECRR | | RR | | |
| Andrew Futch | FCRR | | RR | | |
| Andrew Henry | FCRR | | RR | | |
| Paul Brooks | FCRR | | RR | | |
| Daniel Young | " " | | " " | | |
| Johnny Atkins | FCRR | | RR | | |
| Ron Brooks | FCRR | | DRIVER-RR | | |
| L. Haines Jr | FCRR | | RR | | |
| Linton Coole | FCRR | | | | |
| Tony Holt | FCRR | | RR | | |

