

## FDOT DISTRICT TWO

Intelligent Transportation Systems Newsletter –  
June 2011  
Issue 44



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## ITS Announcements

<b>First Coast TIM Meeting</b>	FDOT District 2 Urban Office	07/19/2011- 10am
<b>ITS America/World Congress</b>	Orlando, Florida	10/16-10/20/2011

*Please contact the ITS Office at (904) 360-5465 if you would like to participate in the meetings.*

## Notes from the District 2 ITS Engineer

As mentioned in previous newsletters, the ITS office has been involved with a flurry of activities over the past few months. Well, I'm happy to say it has NOT slowed down one iota during the month of June. The Bluetooth devices (all 130 of them) have been ordered and should arrive the last week of the month. The Road Weather Information System contract was executed in mid-June and an order has been placed for 25 devices. The Phase VII (State Road 9A) and Phase VIII (I-295) ITS projects are in full gear.

The burn-in period for the State Road 15 (US 17) project should be completed in one-month. The Philips Highway project is at the 60% design phase and a new fiscal year is just around the corner. Time enough for us to catch our breath before we begin design and construction on several new North Florida TPO projects.

Not one for the weary, TMC staff is still increasing the productivity of 511/Operations, Road Rangers and Maintenance. Each week we review the performance measures report on our operations and seek methods for improvement with a goal of one day coming close to perfection. I am going to be forthright with everyone when I say we still have a long way to go, however the team keeps chopping away as we try to avoid regressing into a stagnant mode. In this newsletter each section will provide information on their activities so I won't go into much detail, however I do want to

take my hat off to the ITS Maintenance staff for keeping the equipment operational at over 95% availability each and every day over the past several months.

The Department is going through some dramatic changes after this past Legislative session. Certain sections have been reorganized, cost center business plans are diligently being reviewed and "thinking outside the box" has been the norm over the past thirty days. With that in mind I would like to toss out a new concept being discussed that is called **Transportation System Management and Operations** (TSM&O). The concept is not new but the Department's focus is, so the ITS staff is being challenged with developing solutions for many of our roadway performance issues. The Department's District Four office has taken the lead on TSM&O over the past couple of years and it is now our turn to examine the program to see if it fits within our District's business plan.

Once we were asked to review the District's ITS program and determine what could be done to incorporate the TSM&O concept we discovered quite a surprise. Although we did not realize it, many of the steps we have taken over the past several years fall right in place with TSM&O. A key factor was including Traffic Signals under the umbrella of ITS operations back in 2005. This allowed our office to incorporate arterial roadway

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## Notes from the D2 ITS Engineer continued

needs within the program, thereby breaking down borders in the past between limited and non-limited access highway systems. In reality, we began creating one symbiotic relationship within our transportation network that dealt with the needs of the motorists and incident responders.

I can honestly say that it all began with the formation of the Northeast Florida ITS Coalition spearheaded by the North Florida TPO. It continued with the development of the region's ITS Master plan that provided a template for the direction we needed to go. Partnerships with local agencies, law enforcement, fire/rescue, planning offices, transit, ports and other government agencies were a key factor in the Master plan's success and has led us to our current coordination efforts that provided economies of scale for everyone.

A good example would be the port operations near Blount Island. They had some funding to beef up operations for inbound and outbound shipments. Prior to committing to any one technology or approach their staff coordinated with the Department to see what we had coming down the pipe.

After the first meeting the port realized that the Department had many of their needs in place. The Phase VII project had incorporated a number of their communication requirements thereby saving the port tons of money that could be

focused on other needs. In turn, we requested that they incorporate data feeds to our TMC operations, thereby allowing us to manage roadway traffic more efficiently. Knowing the traffic movements occurring inbound and exiting the port provides a huge benefit to our TMC staff since they can now prepackage messages based on anticipated events.

One other example I would like to mention is the weekly coordination meetings we have begun to hold with the City of Jacksonville Traffic Signals office. Due to our partnership we have been allocating fiber communication infrastructure and data over the past couple of years. This allows each agency to share information that benefits the management of the roadways AND it allows us to each develop communication networks that contain multiple redundancies. In simple terms, if someone cuts our (or their fiber) we are not longer "dead in the water."

The basic foundation for the success of TSM&O is partnerships and we are well on our way to solidifying this portion of the effort. The next step is to dot the i's and cross the t's through Memorandums of Understanding (MOU) with each partner. These MOUs are necessary to insure the programs continue to progress with TSM&O long after our careers have been completed. The "Coup de Gras" for all of this will be the completion of the Regional Transportation Management Center

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Notes from the D2 ITS Engineer continued

(RTMC). Once finished, many of the partners will be under one roof or interconnected via fiber optic cable. This will allow each agency to share *real time* information that will make everyone's program more robust as the TSM&O program matures.

Speaking of the RTMC, the latest news is the funding for the facility is pretty much guaranteed for fiscal year 2013. That means construction can begin any time after July 1, 2012 and before June 30, 2013. The initial schedule shows that it should take approximately one-year to construct (excluding a three- month wait for the Certificate of Occupancy). There are still some minor details that need to be hashed out but we anticipate going into design prior to 2012. Since a major portion of the legwork has already been completed in previous years the design should proceed at a faster pace than normal. Then it's hiring the contractor and bidding our time until construction is complete (Patience! That is my weakest virtue!).

Pete Vega  
District 2 ITS Engineer

Construction

The Phase VII Project, on SR 9A between the SR 9A/I-95 Northern Interchange and Atlantic Blvd, is under contract. The Contractor has started installing underground conduit and currently has two crews working on the Project. One crew is directional boring conduit under roadways, waterways and other obstacles, while the second crew is plowing in conduit along some of the longer uninterrupted areas of the project. Activity on this project will continue to progress over the next few months as the Contractor has more crews on-site to install infrastructure such as the fiber and electrical pull boxes, device poles and Dynamic Message Sign foundations. This project is anticipated to be completed next spring.

The Phase VIII Project, I-295 between I-95 and I-10, has been awarded to Hinson Electric. The Notice to Proceed is expected to be issued shortly after the 4<sup>th</sup> of July weekend. Hinson has already begun submitting materials for review by the Engineer of Record. This project is very similar to the Phase VII Project and will complete the ITS System on I-295 around the Western side of Jacksonville. This project is anticipated to be completed next summer.

The Phase IX Project Designer, Metric Engineering, has received FDOT reviewer comments from their 90% submittal and is currently addressing FDOT's comments. Metric has had two meetings with the Simon Property

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### Construction continued

Group in the past few months to ensure that the Town Center and Avenues Mall have connections to the fiber optic communications network. These connections will benefit the shopping areas as well as FDOT and COJ traffic operations by opening up new lines of communications in an effort to ease congestion during holiday and special event traffic events. The interconnection will allow Town Center and Avenue Security and Operations personnel to view the traffic around their properties, as well as allowing future possibilities such as having Traffic kiosks near mall exits to allow shoppers to view traffic conditions before getting in their vehicles. Construction for this project is anticipated to begin in the fall of 2012.

The US 17 Project, with project limits from Collins Road in Duval County to Creighton Road in Clay County, is nearing final acceptance. This project installed new advanced signal controllers, CCTVs and Arterial Dynamic Message Signs along the corridor. Connections were also made between the Clay County ITS and Signal Network, the Town of Orange Park, City of Jacksonville, and FDOT District 2 ITS. This project is another example of how many of the City, County, and State government agencies in the Jacksonville area are working together to ease traffic congestion and provide better service to area residents.

The US 1 Project, from just South of SR 9A heading north into Jacksonville, has been awarded to the team of American Lighting and Kimley Horn. This project is currently under design and 90% plans will be submitted soon.

This corridor will be the first area in District 2, which is parallel to I-95 that has been instrumented with ITS and advanced signal controllers. Because these roadways run parallel to each other and will be instrumented with the latest ITS and signal technologies, District 2 and the City of Jacksonville will be able to work together to coordinate the diversion of traffic between corridors during road closures and emergency evacuations. The completion of this project is eagerly awaited so that data can be generated and analyzed so that a determination can be made if other areas will try similar techniques to ease congestion due to unplanned events.

John Kell  
District 2 ITS Construction Project Manager



[www.fl511.com](http://www.fl511.com)

### Performance Measures

School is out and summer begins; thus ushering in the vacation season. For the most part this has been pretty easy on traffic. The daily average of posted congestion events is down by 6 percent. Looking back, the months with the most congestion events were March and April. There were significantly more road work events those months, which likely intensified normal congestion. So far, the open roads duration for June is equal to the average of January through May. Whereas the incident clearance and roadway clearance durations are about 2 minutes shorter than the average for 2011. That's some positive progress toward the TIM goal of reducing incident clearance time by 10 percent each year through 2015.

Comparing percentage of event types for this quarter versus last quarter reveals that more disabled vehicle and abandoned vehicle events are being input into SunGuide. This can safely be attributed to SPARR since the Road Rangers are

able to enter all minor events they handle. In the past the Road Rangers had to wait for a break in radio chatter to inform the TMC operator of their activities. Apparently this information was not always input into SunGuide. Now the performance measures reports accurately portray all incidents the TMC is managing.

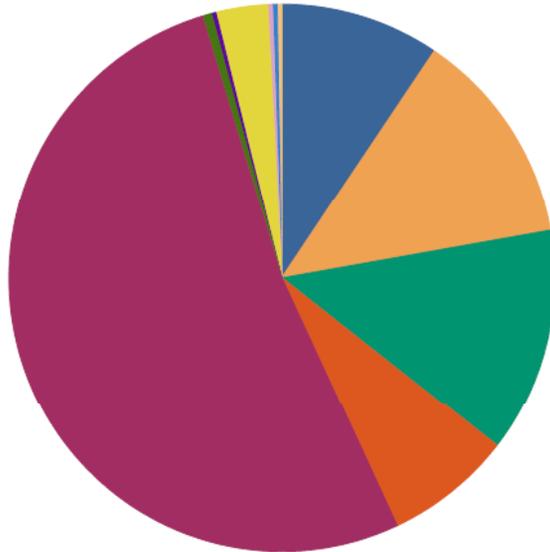
June has also seen an increase in a rarely reported incident type, visibility. The smoke from surrounding fires lies like a blanket over the entire city; even creeping its way in through windows and doors and filling buildings with the asthma inducing ash. The fire department is working feverishly to put out the fires. Visibility warnings posted on dynamic message signs around the city are working to make motorists aware of the need to drive with their lights on and leave plenty of space between cars. These warnings must be working quite nicely because there seems to have been no increase in the number of crashes this month.

Performance Measures Data: 4/1-6/21/11

	April	May	June
Events included in Performance Measures	272	182	81
Notification Duration (min.)*	0.1	0.2	0.0
Verification Duration (min.)	0.5	0.5	0.3
Response Duration (min.)	8.8	6.3	6.3
Open Roads Duration (min.)	30.2	37.3	33.0
Departure Duration (min.)	35.1	29.1	22.3
<b>Roadway Clearance Duration (min.)</b>	<b>39.6</b>	<b>44.2</b>	<b>39.5</b>
<b>Incident Clearance Duration (min.)</b>	<b>74.7</b>	<b>73.3</b>	<b>61.8</b>

Performance Measures continued

Percentage of event types for all events:



Abandoned Vehicle	9.6%
Congestion	12.8%
Crash	13.3%
Debris on Roadway	7.5%
Disabled Vehicle	52.1%
Emergency Road Work	0.1%
Emergency Vehicles	0.0%
Off Ramp Backup	0.0%
Other	0.4%
Pedestrian	0.0%
Police Activity	0.2%
Scheduled Road Work	3.1%
Vehicle Alert	0.4%
Vehicle Fire	0.2%
Visibility	0.2%
Weather	0.1%
Total:	100.0%

Jill Dawson  
Metric Engineering

Marketing

I'm very grateful, with the amount of smoke we've had recently, that all of our events this month have been indoors. A firefighter was recently overheard on the scanner saying, "We need a storm with a name to come through here." If so, we'll be ready. The 511 Marketing Team has been attending a number of Hurricane Preparedness Expos around town. On June 15<sup>th</sup>, we stopped by Sea Star Line to educate their employees about the 511 system. They have offices throughout Florida, Puerto Rico and in the US Virgin Islands. While they look to NOAA for information on their overseas shipping routes, they've come to depend on 511 for information here at home... particularly on Florida's covered roadways.



511 visited Sea Star Line's Hurricane Preparedness Expo to spread the word about 511

## Marketing continued

Our next stop was at Lender Processing Services on Riverside Avenue. This marks the second year we've partnered with them, and over the last twelve months they've added almost 1,000 new employees to their workforce (hard to believe in this struggling economy). It was good to see old friends and make some new ones as well. We also participated in a Health & Safety Fair at the Prudential Building with the US Army Corps of Engineers. This marks the third year we've partnered with them, and we're looking forward to many more!



Employees of Lender Processing Services line up to learn about 511 and to get a chance to "spin the wheel"!

Another highlight of our month was getting to record a segment in the Community Affairs radio program for Renda Broadcasting.

Pete Vega and I sat down with Jim Byard from Lite 96.1's Morning Show to discuss all the new additions to the 511 program. The segment aired on all four of Renda's radio stations (96.1 FM WEJZ, 99.9FM WGNE, 100.7FM WMUV and 94.1FM WSOS) between 6 and 6:30am Sunday morning, June 26<sup>th</sup>. We certainly appreciate Jim Byard being a friend of 511 and inviting us back again this year.

Finally, be sure and call 511 before heading out on your summer road trip. It's the one call that can save you time *and* gas money. Just dial 5-1-1 from your cell phone or landline or visit [www.FL511.com](http://www.FL511.com).

Sherri Byrd  
511 Marketing Manager "

## Road Ranger Update

The Road Rangers are now using the new technology - Smart Phones – to record their activities. No longer do they have to manually record activities on a paper log as all services are recorded on the Smart Phones which are connected to the Traffic Management Center’s SunGuide software system. This system creates a safer, faster and more accurate report showing all activities, even the use of the Road Ranger dynamic message boards. Tracking services rendered by the Road Ranger Operators is only one benefit of the Smart Phone Technology. By using this technology the Traffic Management Center can also monitor the location, time spent on stops, and safety methods used at each incident, i.e., vehicle dynamic message boards were used 1,837 times. The chart shows our new tracking results.

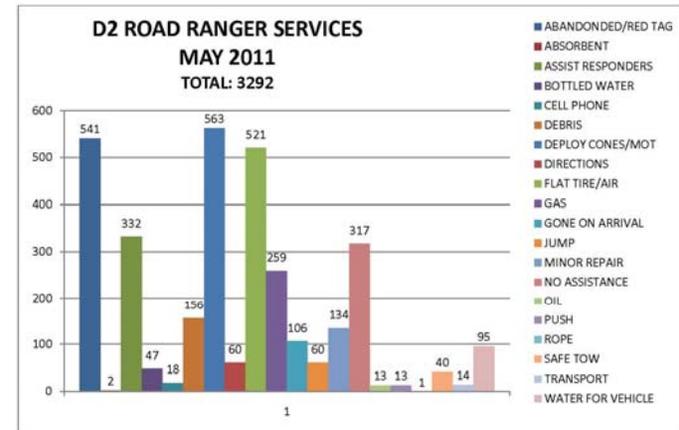
Road Ranger Operators received CPR and First Aid Training on Saturday, May 28<sup>th</sup> and all Rangers were re-certified. Training for the use of State Law Enforcement Radios (SLERS) was held on Thursday, June 23<sup>rd</sup>, at the FDLE Building, 908 Jefferson Street.

Donna R. Danson  
 FDOT District 2  
 ITS Operations  
 Program Manager

## RISC – RAPID INCIDENT SCENE CLEARANCE – UPDATE

On June 8<sup>th</sup>, a debrief meeting was conducted to discuss the successful RISC incident occurring May 13, 2011 on I-75 at MM 392.

Our RISC Contractors – Southern Wrecker, Walt’s Wrecker, John’s Towing and University Towing – remain ready to activate if needed.



**Traffic Incident Management (TIM) Update**

**ALACHUA TIM TEAM UPDATE**

The Alachua Traffic Management Team met at 10:00 AM on June 8th at the Gainesville Operations Office, 5301 NE 39<sup>th</sup> Avenue. Metric Engineering, Alachua County Environmental Protection, FHP, Atkins, FDOT ITS, FDOT Maintenance, FDOT Traffic Operations, FDOT Emergency Operations, FDOT PIO, and Smart System-TMC and University Towing agencies were represented. After agency updates, incidents occurring in the last two months were discussed and lessons learned were noted. The Team decided to produce an *Alachua TIM Newsletter* and formed a task team to begin the development. Laurie Windham and Gina Busscher will lead the Team with this project.

**FIRST COAST TIM TEAM UPDATE**

The next meeting for the First Coast Traffic Incident Management Team will be July 19<sup>th</sup> at 10:00 AM at the FDOT Urban Office Training Center, 2198 Edison Avenue. The 2011 FHWA Team Assessment will be conducted at this meeting so participation is important.

*District 2 TRAFFIC INCIDENT MANAGEMENT TEAM MISSION:*

*The Florida Department of Transportation District Two's Traffic Incident Management Teams through partnering efforts strive to continuously reduce incident scene clearance times to deter Congestion and improve safety. The Teams' objective is to exceed the Open Roads Policy thus ensuring mobility, economic prosperity, and quality of life.*

*District 2 TRAFFIC INCIDENT MANAGEMENT TEAM VISION:*

*Through cooperation, communication and training the Teams intend to reduce incident scene clearance times by 10% each year through 2015.*

Donna R. Danson  
 FDOT District 2  
 ITS Operations  
 Program Manager



## North Florida TPO Update

We are finishing up many of the fiscal year 2010 and 2011 projects funded by the North Florida TPO with State Road 21 completed and one month until the end of the State Road 15 project. We have begun work on the Philips Highway project and are completing design of the SR 200 CCTV installation in Nassau. The College Drive project that will interconnect the Clay County Traffic Signals office to their network in Orange Park should have 100% design completed by the beginning of July.

As mentioned previously, weekly coordination with the City of Jacksonville continues as we integrate their fiber infrastructure on arterial corridors with the Department's main trunk line on the interstate. The City of Jacksonville has contracted out the installation of CCTV cameras thus enabling the TMC to acquire more video feeds on arterial roads with each passing month. The benefits are proven daily as our staff coordinates with the City during major incidents along the arterials.

Once the Bluetooth devices arrive we will put the "pedal to the metal" as we initiate this new technology on the arterial and interstate roadway system. We have been coordinating with the vendor on the data needed so that local municipalities and the Department can receive real-time information on roadway traffic speeds, travel times and origin/destination data. The plan is to have this information available to all local

agencies and the general public via a direct data feed, a web based browser application and a public web-site. In the future we hope to incorporate this data into the Department's 511 system so that the public can have a "one stop shop" for traffic information in this region, whether on interstate or arterial roadway systems.

Once the Road Weather Information System devices arrive we will begin to coordinate installation along the bridges with several of our partners. The vendor plans to spend several days in early July meeting with local partners to insure that the information and format needed are incorporated into the data collectors. Once this is complete the vendor will develop a browser based system that will provide 24/7 wind speed data that can be used to assist law enforcement in determining when bridges need to be closed to traffic due to poor conditions. I recently had a discussion with a meteorologist at NOAA and learned that they are very excited about this project since it provides data at near ground level instead of 10,000 feet in the air. It will provide them with a better opportunity to measure weather conditions, thus making the information they disseminate more accurate.

There are many more North Florida TPO projects coming down the pipe. I won't get into them here because.....I need something to write about in the next few months ;)

## Maintenance

The month of May was the first time, since District 2 ITS began tracking ITS Device Performance, that we had 95% of ITS devices available on average for the month. This is a big accomplishment, as when we first started tracking our Performance, several of the device types were only available approximately 80% of the time. This increased availability is the result of hard work by the ITS Maintenance staff which means that more ITS Devices are available to assist with detecting and reporting traffic congestion and incidents.

You may remember from last month's Maintenance Article that we had installed a fiber optic cable in Clay County to connect the Sheriff's Office to the ITS and Signal Network. This month the fibers were terminated at both ends and are ready for use. We are currently waiting on the delivery of a workstation, which will have the ITS and Signal System software installed on it. Once this is received, the Clay County Sheriff's Office will be able to control the CCTVs and Dynamic Message Signs (DMS) along SR 21(Blanding Boulevard) in Clay County and will be able to view the CCTVs and DMS in Duval County and on District 2 Interstates.

Summer is here and with summer comes the thunderstorms. Every year we see an increase in damaged devices due to the lightning associated with these thunderstorms and it seems like this year will be no different. In the past few weeks we have seen several strong storms and have been

the damage to the devices on a daily basis. This will continue to be a major effort for the ITS Maintenance Staff throughout the summer as we see an increase in storms.

The ITS Maintenance team are still testing new devices. This month we received a RuggedCom switch, which has been installed in the field and is currently being tested within our existing Network. To date the switch seems to be working well however the true test will be over time. We will continue to monitor the performance for consideration for use in future projects.

In a previous article, we discussed the installation of a new DMS on I-10 where a previous DMS had been destroyed in an accident. TCD, the ITS Maintenance Contractor, received the sign structure this month and installed the structure and DMS. We are happy to report that the DMS should now be up and operational for the July 4<sup>th</sup> travelers.

Finally, the ITS Group is preparing to install Road Ranger patrol signs to designate the beginning and ending of the Road Ranger patrol routes on the Freeways around town. TCD has received the signs and are continuing to receive the hardware for the installation of the signs. It is anticipated that these signs will be installed soon after the 4<sup>th</sup> of July weekend.

Kevin Jackson  
District 2 ITS Field Specialist

## Operations

Summer is here. You can tell by watching (when smoke permits) the cameras every morning and afternoon since school let out. By no means does this signify the slow season for the TMC as the summer brings nasty thunderstorms and the start of Hurricane Season. The focus of the TMC during these times shift from recurring congestion events that last hours to crashes, their congestion and weather that limits visibility. The afternoon thunderstorms tend to bring excitement and provide the TMC with events you don't see every day (water spouts!).

When the rain holds off in the Summer months the TMC is able to iron out procedural changes and continue to work on field equipment. ITS devices are a wonderful tool to assist in operations, but only if they work. In the back of each TMC personnel's mind is "just add water." Rain, even the slightest bit, causes chaos on our roadways. Traffic creeps to a halt, cars slide/drive into each other or off the roadway. Summer days are no walk in the park.

District 2 has been very fortunate since 1964 (Dora) to avoid the direct hit of a Hurricane but it only takes one. It is extremely important for you and your family (pets included) to have a Hurricane Preparedness plan. The Action News Team has a wonderful website to not only track hurricanes but how to create a preparedness plan. Make sure to check it out and make sure that you are prepared ahead of time.

With School reaching the end of the year May was still a busy month for the TMC. Over 3,300 events were worked, of them 425 had lane blockage and 384 of them were crashes. The Road Rangers did their part for the Traffic Incident Management Team by working almost 2,500 events with their two most frequent activities being providing MOT and changing flat tires.

Without ITS devices outside of Jacksonville (and parts of Jacksonville) the TMC depends on FDOT and FHP personnel to give us traffic information reports. You can reach our 24/7 line at (904)301-3700 extension 122 or our work day line at (904)360-5465. You can now also leave feedback on the Next Generation 511 system about road conditions and bugs you may find in the system that is relayed to our operators in real time. Remember the story above and "Know Before You Go! Dial 511".

Ryan Crist  
TMC Lead Supervisor

## IMPORTANT ANNOUNCEMENT

Captain Keith Gaston is "at it again" improving the telecommunications at the Jacksonville Regional Communications Center. Last week the phone system was upgraded to include direct dial numbers. Please make a note, the TMC main desk number (24/7/365) is (904) 359-6842. Please make and note and save it in your speed dial. You can still call \*FHP and be connected!

## Spotlight on... Derrick Odom

Meet Derrick Odom, the original Lead Supervisor at the District 2 Traffic Management Center, and now the on-air “voice and face” of Action News Traffic.

### **Talk about your upbringing – where were you born / raised?**

I was born in Aiken SC in 1970 to Al and Willie Mae Odom. I grew up in a neighborhood where all of my neighbors were family members so it was a great atmosphere. My Mom was 1 of 16 kids and my Dad is one of 13 so there was no shortage of cousins to play with growing up. Growing up in the country... wouldn't trade it for anything.

### **Early Career and/or brief job history:**

First job (outside of working on the family farm) was fast food at Hardees! I actually enjoyed it and worked there for four years. Next was my passion...music. I worked at a retail music store called 'Disc Jockey' in Aiken and that job brought me to Jacksonville. That was a ten year stint. I also worked for British Airways call center on the I.T. help desk. While doing that I started working at Cox Radio and Metro Networks part-time. Of course, now I'm in the Metro Networks/Smart Route Systems family full time.

### **Job description - your current role in Transportation-**

I have a dual role now. After being Lead Supervisor at the TMC for over 6 years I stepped

down to take the Traffic Anchor job with Action News. Since Metro Networks is the traffic provider for Action News I was able to stay in the 'family' continuing to work at the TMC as an advisor to Lead Supervisor Ryan Crist and Supervisor Santos Morin.

### **How long have you been at your current job?**

As far as television goes, I have been reporting traffic 'on-air' since January 2010 and I love it. It is definitely a change from reporting on the radio! In all, I have been with Metro Networks/SRS since 2002.

### **Do you have any funny stories relating to your career? Such as a foot-in-mouth moment or a bad day at the office story?**

Being new to TV I have had a few bad days (especially in the beginning). One that comes to mind is when they called on me earlier than my scheduled time. I was sitting in my chair, jumped up to get to the wall and in the process ripped my microphone off my lapel....and I didn't realize it until I got to the wall and started talking....embarrassing!!

### **What's the best advice anyone's ever given you?**

Has to be from my parents and it's very simple 'Keep God First'.

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Spotlight on... Derrick Odom continued



Our own Derrick Odom, the face of traffic at Action News



**Do you have a favorite quote? Something that inspires you?**

I have several quotes that I like but this one comes to mind right now, "If you don't like something, change it. If you can't change it, change your attitude. Don't complain." – Dr. Maya Angelou

**Describe a 'defining moment' in your career or personal life.**

THE defining moment so far in my life was when my Mom passed away. It made me realize we are not here forever, so it's time to get busy living life!

**Best job ever / worst job ever... or both?**

Worst 'job' has to have been working with my Dad when he 'tried' to become a farmer. Baling hay in

the middle of July in South Carolina is absolutely NO FUN. I am glad the farmer phase didn't last long!

**Tell us a little about your family.**

My Dad is 76 years young and doing great! I have 3 brothers and 2 sisters still living along with 3 nieces, 3 nephews, 3 grand nieces (yikes I'm getting old!) 2 godsons and many other 'adopted' nieces and nephews here in Jacksonville!

**Do you have any hobbies?**

Watching Gator and Jaguars football is a favorite pastime! I am a big sports fan in general. I like to play golf when there is time (time... what's that??) I enjoy listening to good music - whether on the radio or in concert – I love all kinds of music. Occasionally I will DJ a party or wedding reception... again that pesky time factor doesn't allow for too much of that these days!

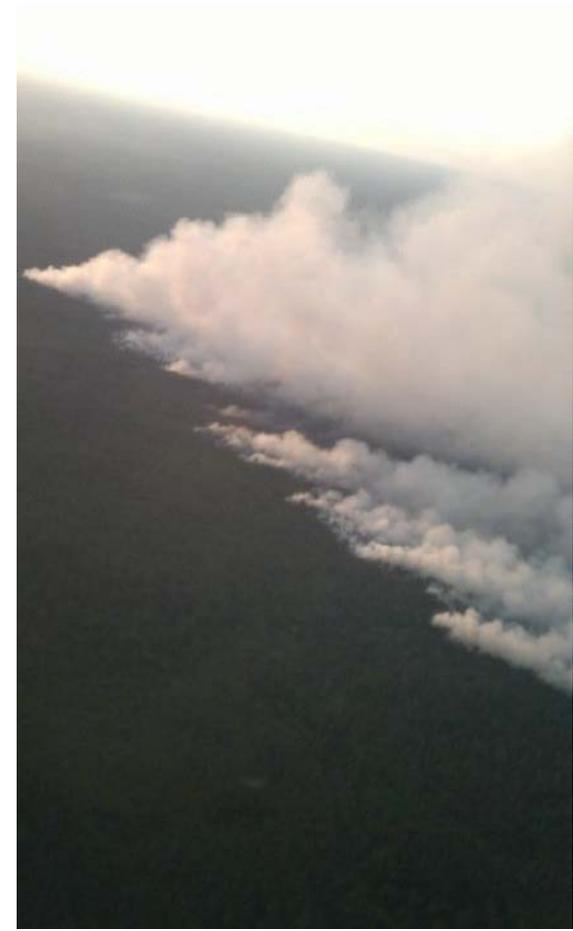
**Favorite vacation spot?**

I had a chance to travel to a few places when I was with British Airways but my favorite place to go in the States is New Orleans... without a doubt. Outside of that, Rio de Janeiro was beautiful and I would love to visit again.

## Photo Gallery



JTB at the Intracoastal Waterway looking east through the smoke.



Yet another wild fire, this one just east of Lake City

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TMC Desk at FDOT **360-5465** Mon-Fri 6a-6p  
 TMC Desk at FHP - **\*FHP (904-359-6842)** -24/7/365

Penny Kamish, Project Manager  
 Ryan Crist, TMC Lead Supervisor

Jason Summerfield, Network Manager  
 Derrick Odom, TMC Assistant Supervisor

Santos Morin, TMC Assistant Supervisor  
 Sherri Byrd, 511 Marketing Manager

<b><u>D2 Day Operators</u></b>	<b><u>Fill-In &amp; Feedback Operators</u></b>	<b><u>D2 Night &amp; Weekend Operators</u></b>	<b><u>D3 Day Operators</u></b>	<b><u>511 Probe</u></b>
Jesse Gilmour	Ben Brown	Rebecca Bratcher	Ed Capps	Sherri Byrd
Kristin Kirk	Jonathan Figueroa	Jason Evans	Adrienne Catapano	Michelle Warren
Jessica Lakey	Michael Harper	David Rolfe	Joanna Garcia	
Casey Young	Katie Langella	Tyler Sowers	Jessica Quinones	
	Kelly Millan			